

## **Roommate-Matching Service RFA Contingencies Responses from Partners4Housing Update As of January 30<sup>th</sup>, 2023**

### **Results Key**

**Met:** The proposed contractor's response objectively meets the requirement for this contingency.

**Not Yet Met:** The proposed contractor's response objectively does not meet the requirement for this contingency.

1. Make the ongoing application/service user-friendly where a person with I/DD can understand the application and how to use the system with ease.
  - Result: **Not Yet Met**
  - Partners4Housing's application/services are designed to help families of individuals with I/DD create a person-centered housing solution for individuals with I/DD. Their model is predicated on helping families of individuals with I/DD match up with another family of an individual with I/DD.
2. Address diversity, including serving Hispanic/Latino individuals and families, and including those who speak Spanish.
  - Result: Met
  - PartnersforHousing will reach out to community organizations that serve Hispanic/Latino families such as The Arc of the Triangle and the Hispanic Family Center.
3. Provide more detail on the evaluation plan, including selecting Performance Measures to report to the NCCDD quarterly.
  - Result: Met
  - Partners4Housing provided a list of DD Suite Performance Measures (what NCCDD uses) to match up with what they would measure for us.
4. Provide a more detailed sustainability plan.
  - Result: Met
  - Partners4Housing needs to explore whether individuals with I/DD can use self-direction funds to pay for the Residential Assessment.
  - Organizations can subsidize the Residential Assessments by purchasing digital coupons.
  - A key part of sustainability is the revenue stream to support the personnel and the technology. Partners4Housing proposes funding 240 free Residential Assessments to generate a large pool of individuals for the

roommate-matching service, and this will encourage other families who have the ability to pay for Residential Assessments to join the pool.

5. It will be important to have a local partner/subcontractor to ensure the local success of this initiative. Therefore, the applicant should outline its plan and budget for a partnership/subcontract agreement in the pilot county where this service will launch.
  - Result: **Not Yet Met**
  - Partners4Housing has reached out to First In Families of North Carolina (FIFNC) and the Autism Society of North Carolina. Partners4Housing has met virtually with FIFNC and discussed a scope of work, but Partners4Housing has not yet confirmed FIFNC as the local partner.
  
6. Ensure that the applicant's workforce has enough current North Carolina knowledge or a local partner with sufficient North Carolina knowledge.
  - Result: **Not Yet Met (#6 depends partially on #5.)**
  - Partners4Housing said local knowledge is required to access and maximize Medicaid waiver services and help families. Partners4Housing will educate North Carolina partners to gain a working knowledge of housing issues.