



# THE *SIMPLYHOME* SYSTEM: FIREFLY

*Revolutionizing the way you care*

Full of features that help you live independently and stay connected, the *SimplyHome* System: Firefly utilizes custom components to address concerns about cooking safety, falls, medication compliance, sleep patterns, wandering and elopement, aging in place, and more.

By communicating with multiple sensors to observe activities of daily living, the *SimplyHome* System: Firefly prompts the completion of daily routines and proactively alerts caregivers if assistance is needed.

## Key Features

- Communicates with door sensors, motion sensors, bed and chair sensors, and stove sensors
- Provides real-time alerts and insights
- 24/7 Response Center option
- Text, email, and phone alerts
- Pairs with our Responder App for caregiving teams
- Integration with smarhome technologies
- Utilizes Wi-Fi or cellular signal
- Allows you to make real time adjustments to rules and alerts

Base Unit Starting at: \$699.95- \$999.90

Sensors: A La Carte

App & Web Portal: Included

Monthly Service Fee: \$79.95-\$149.95

*Monthly service fee based on number of users.*

## Step 1: Customize Desired Outcomes

Based on the client's goals and the caregiver's concerns, we guide users through the customization process.

The system controls devices or generates alerts based on the outcomes selected. For example: at 10:00pm, the system automatically turns off the lights and sets the thermostat. Another example: If the stove is left on too long, the system generates an alert to a caregiver. The caregivers or staff receive these alerts (via text or email) in real time.

## Step 2: Manage

The *SimplyHome* System: Firefly works together with the Responder App to enable providers, families, and caregivers to streamline client care from any mobile device. Manage schedules, check-ins, and tasks with time-stamped, location-based documentation of caregiver visits. Respond to any active concerns or escalate a concern to an available responder through the touch of a button. Access client information in real time, and rest assured sensitive information is stored securely in the cloud.

## Step 3: Gather Insights

Caregivers and staff can continue to customize the *SimplyHome* System: Firefly through our secure web portal, managing responder information, creating new outcomes, adjusting alerts and running reports to track and optimize the amount of support clients receive.



## Q. Does the *SimplyHome* System require an internet connection?

No. The *SimplyHome* System can connect through a cellular signal, wired internet or wifi.

## Q. What kind of alerts can I receive?

The alerts can go out as a texts, emails, or phone calls to as many people as you would like and in any order.

## Q. Who responds to the alerts?

Responders to the alerts vary from customer to customer. Neighbors, family members, caregivers, or call center responders can be designated to receive alerts.

## Q. How do I set up alerts?

We set up the rules for your system based on the outcomes you indicate during our assessment process. Each outcome is completely customized. Some examples: "If the back door is opened after 10 p.m., send an email to [Family Member A] and a text message to [Caregiver B]." You can also view a log of recent activities via our password-protected website.

## Q. Can I make changes to the system after it is set up?

Yes! All rules and alerts can be changed by you on the *SimplyHome* portal. Make changes in real time as you learn what works for you. The *SimplyHome* customer service team is available at [help@simply-home.com](mailto:help@simply-home.com) should you need further assistance.

## Q. What makes *SimplyHome* different from other in-home support systems?

*SimplyHome* is different in that our technology solutions are highly customized for both clients and caregivers, and we utilize the most adaptive assistive technology. Our advanced-trend reports and ongoing assessments help to ensure your system continues to meet your needs as they change over time.

## Q. Can the *SimplyHome* System be relocated if I move?

Yes. The system can be relocated. We do charge an uninstall and reinstall fee. If the system is going to be used for a different person that has different needs, we also charge a programming fee.

## Q. What about privacy?

We understand your concern. It is important to find a balance between necessary observation and intrusive behavior. The constant presence of staff affords elderly or disabled clients much less privacy. We believe the solutions offered by *SimplyHome* are the least intrusive option available. Our technologies are designed to allow individuals to live with maximum independence and dignity in their own homes.

## Q. If I live in an area with poor cell reception, can I still use the *SimplyHome* System?

A *SimplyHome* representative can confirm if cellular coverage is sufficient in your area. The system pings off of a cell tower independently and does not interfere or need a cell phone to operate. If coverage is not sufficient, our systems can also work off of a broadband internet connection.

