**DVRS Work Incentives Planning and Assistance (WIPA) 2019-20 Coverage Areas**

# Wayne Howell, WIPA Project Director, Raleigh State Office

**Phone: (919) 855-3587 Email:** **Wayne.Howell@dhhs.nc.gov**

**DVRS WIPA (SSA Disability Benefits Counseling) Service Areas and Staff:**

# Jacqueline Lucas, Rocky Mount Unit Office

**Phone: (252) 977-2112 Email:** **Jackie.Lucas@dhhs.nc.gov**

**Counties:**  Cumberland, Franklin, Granville, Person, Vance, Warren

# Jacqueline Moore, Statesville Office

**Phone: (704)878-4230 Email: Jacqueline.Moore@dhhs.nc.gov**

**Counties:**  Alexander, Burke, Cabarrus, Caldwell, Caswell, Catawba, Gaston, Iredell, Lincoln, Rowan

**Western Counties covered until vacant caseload is permanently assigned:** Buncombe, Cleveland, Henderson, Madison, McDowell, Polk, Rutherford, Transylvania

# Lisa Oakley, Charlotte Unit Office

**Phone: (704) 568-8804 Email:** **Lisa.Oakley@dhhs.nc.gov**   
**Counties:** Anson**,** Bladen**,** Harnett, Hoke, Mecklenburg, Montgomery, Moore, Richmond, Sampson, Scotland, Stanly, Union, Wake

**Western Counties covered until vacant caseload is permanently assigned:** Alleghany, Ashe Avery, Cherokee, Clay, Graham, Haywood, Jackson, Macon, Mitchell, Swain, Watauga, Wilkes, Yancey

# Ebony Wade, Greensboro Unit Office

**Phone: (336)487-0543 Email:** **Ebony.Wade@dhhs.nc.gov**

**Counties:** Alamance, Chatham, Davidson, Davie, Durham, Forsyth, Guilford, Lee, Orange, Randolph, Rockingham, Stokes, Surry, Yadkin

**The other WIPA provider in North Carolina is Employment Source, Inc. dba ServiceSource (SSNC).**

**ServiceSource Contact Information**

600 Ames Street, Fayetteville, NC 28301

Phone: (910) 401-5495

**Pablo Puente – Project Director**

Pablo.Puente@servicesource.org

**Kena Farrington - CWIC**

[Kena.Farrington@servicesource.org](mailto:Kena.Farrington@servicesource.org)

**ServiceSource serves the following counties:**

Beaufort, Bertie, Brunswick, Camden, Carteret,

Chowan, Craven, Currituck, Dare, Duplin, Greene,

Jones, Lenoir, New Hanover, Edgecombe, Gates,

Halifax, Hertford, Hyde, Johnston, Columbus,

Onslow, Pamlico, Pasquotank, Martin, Nash,

Northampton, Robeson, Pender, Perquimans, Pitt,

Tyrell, Warren, Washington, Wayne, Wilson