Show Me
A Communication Tool for Emergency Shelters
Instructions

This tool has been tested with and co-created by public health professionals and the populations it is designed to help, including:

- People who have cognitive disabilities
- People who are deaf or hard of hearing
- People who have limited English proficiency
- Anyone who may struggle to communicate verbally during an emergency

Tips to help you use this tool:

✓ Speak clearly and slowly.
✓ Look directly at the person when asking questions or giving instructions.
✓ Give directions one step at a time. Check for understanding after each step.
✓ Give the person time to respond to questions or instructions.
✓ Use hand gestures (movements) to help communicate.

Remember, good communication is key to helping people feel safe and calm during an emergency.
I speak...

Español (Spanish)
Português (Portuguese)
Français (French)
Italiano (Italian)
Deutsch (German)
Polski (Polish)
Русский (Russian)
Ελληνικά (Greek)
Shqip (Albanian)
Kreyòl (Haitian Creole)
Kriolu (Cape Verdean Creole)
I speak...

中文 (Mandarin)
日本語 (Japanese)
한국어 (Korean)
Việt (Vietnamese)
ภาษาไทย (Thai)
៣៤ (Khmer)

नेपाली (Nepali)
हिन्दी (Hindi)
العربية (Arabic)
Arrival
Arrival

Wait in Line

Sign In

Sleeping Area
Arrival

- Family
- Service Animal
- Caregiver
Arrival

Phone

Food

Pets
Medical Needs
Medical Needs

- Oxygen
- Inhaler
- Insulin
I need...
Basic Needs

Water

Food

Bathroom
Personal Care Items

- Personal Care Kit
- Clothes
- Feminine Products
Food Allergies
Food Allergies

No

- Allergic to Dairy
- Allergic to Wheat
- Vegetarian
People and Places
My Home

- No Power
- Damaged House
- Water Damage
- Power On
Places to Go

- Home
- Get Out
- Car
- Bus
Feelings and Support
Support

- Money
- Therapy
- Legal Help
- Housing
- Food Stamps

EBT (Electronic Benefit Transfer)
Religious Support

Christian

Jewish

Muslim
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This project was developed by the Emergency Preparedness Bureau at the Massachusetts Department of Public Health, with funding from the Assistant Secretary for Preparedness and Response (ASPR) Hospital Preparedness Program and Centers for Disease Control and Prevention (CDC) Public Health Emergency Preparedness Program.