

## **'Helen C. "Holly" Riddle Distinguished Service Award**

Helen C. "Holly" Riddle served as the Executive Director for the NCCDD for 23 years. Through her professionalism, innovation and tireless dedication to look beyond the barriers and focus on creative solutions, she led the journey to make North Carolina a state where inclusion and full participation are possible for all citizens. This award is the highest recognition given by the NCCDD to those professionals who have made lasting contributions towards improving opportunities, breaking down barriers, and promoting increased quality of life for people with intellectual and developmental disabilities.

In 2013, the NCCDD established the Helen C. "Holly" Riddle Award to celebrate the work of professionals with North Carolina's families and people with I/DD. The Council presents the award annually.

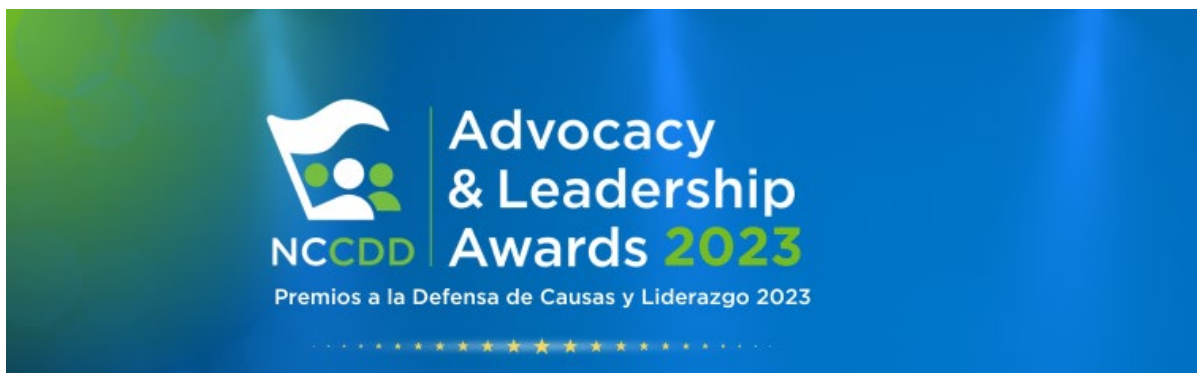
### **2022 Winner**



**Matt Herr, Raleigh**

### **2023 Nominees**

1. Dr. Bill Milner & Betsy White
2. Jen Branhem
3. Dawn Anderson
4. Dr. Uzama Price
5. Janet Price-Ferrell
6. Lynn Hegedus
7. Nancy Stricker
8. Pamela Shipman



## **Helen C. "Holly" Riddle Distinguished Service Award**

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### **2023 Nominee**

**Dr. Bill Milner & Betsy White**

## Helen C. “Holly” Riddle Distinguished Service Award 2023 Nomination Application

*The Helen C. “Holly” Riddle Distinguished Service Award is presented to an outstanding North Carolina professional whose work has improved the quality of life for people with intellectual and other developmental disabilities. Winners will be announced at the November Quarterly Council Meeting during the Advocacy & Leadership Awards Ceremony in Cary, NC.*

### Section 1. Nomination Form:

Name of Nominee	Dr. Bill Milner and Betsy White, Access Dental Care
Name (as you wish it to appear on award)	Access Dental Care
Home address	513 White Oak St Suite D
State (NC): <input checked="" type="checkbox"/> City: Asheboro Zip: 27230	
Phone Number	(336) 626-7232
Email	bmilner@accessdentalcare.org bwite@accessdentalcare.org

### Section 2. Listing of Qualifications

Please attach as a separate document a brief description (maximum 300 words) of the qualifications of the nominee for this award. Give specific information about the nominee’s activities in improving the lives of people with intellectual and other developmental disabilities, including examples of significant contributions and leadership. Please include the following:

- List nominee’s professional experience, contributions and other distinguishing professional characteristics
- Areas of strength, leadership and innovation in the area of intellectual and other developmental disabilities
- List nominee’s distinguishing personal characteristics, advocacy work and other activities in the field of intellectual and other developmental disabilities
- **Access Dental Care** started in 2000 with the mission to provide special care dental services in North Carolina. **Dr. Milner and Besty White** are passionate about oral health equity and the importance of a dental home that provides comprehensive, compassionate continuity of care across the life span. Access Dental Care has grown from a pilot project of one mobile dental van to a fleet of vans providing services in more than half of the state, reaching from Morehead City to Murphy. The impact and value of their services is confirmed by the growth of their partnerships and funding.

In addition to the delivery of dental services, Dr. Milner and Betsy White are committed to the education of dental students, dental residents and practicing dental professionals. They have provided presentations and demonstrated best practice techniques in numerous workshops and conferences offered by the I/DD Medical Health Home initiative, Oral Health section of Division of Public Health and ECU School of Dental Medicine.

They are active participants, leaders, and voices for people with I/DD and families in numerous groups including the NC Institute of Medicine Oral Health Task Force, NC Division of Oral Health Special Care Dentistry Committee, and NC Oral Health Collaborative. Their expertise and advocacy are shaping the discussions of health equity, value-based care, dental education, and tele-dentistry.

Dr. Milner and Betsy White are considered national leaders who have inspired professionals, educators, researchers, and policy makers to address the oral health needs of people with disabilities and others who experience limited access to care. In recognition of service and impact, the American Dental Association Board of Trustees honored Dr. Milner with their 2023 ADA Humanitarian Award. Their leadership, expertise, and advocacy has made a difference in the lives of people with I/DD. Access Dental Care continues to serve and lead.

<https://www.accessdentalcare.org/>

### Section 3. Supporting Information

Identify **three** (3) individuals who have knowledge of the efforts of the nominee.

*NOTE:* It is encouraged that individuals submit a short statement (maximum 300 words) in support of the nominee. Statements should include specific examples of work the nominee has done to influence positive change in the lives of people with intellectual and other developmental disabilities.

Name (Individual #1)	Dr. Steve Cline, DDS, MPH
Home address	2401 Weston Pkwy #203 (work)
State (NC): <input checked="" type="checkbox"/> City: Cary Zip: 27513	
Phone Number	(919) 821-0485
Email	steve.cline@foundationhli.org

Name (Individual #2)	Dr. Mark Moss
----------------------	---------------

Home address	1851 MacGregor Downs Rd (work)
State (NC): <input checked="" type="checkbox"/> City: Greenville Zip: 27834	
Phone Number	(252) 737-7229
Email	mossm17@ecu.edu

Name (Individual #3)	Robin Ziegler, RDH, MPH
Home address	5505 Six Forks Rd Bldg1 (work)
State (NC): <input checked="" type="checkbox"/> City: Raleigh Zip: 27699	
Phone Number	919-707-5484
Email	Robin.Zeigler@dhhs.nc.gov

#### Section 4. Personal References (Required)

Identify **three** (3) individuals as personal references who may be contacted to help evaluate the qualifications of the nominee.

Name (Individual #1)	Dr Mark Casey, DDS, MPH
Phone Number	919-855-4280
Email	mark.casey@dhhs.nc.gov

Name (Individual #2)	Kim Tizzard, Director of Family Support, ASNC
Phone Number	(919) 821-0485
Email	ktizzard@autismsociety-nc.org

Name (Individual #3)	Debbye Kreuger, BS, RDH, FAADH
Phone Number	704 224 8860
Email	debbye.krueger@dhhs.nc.gov

#### Nomination Submitted by:

Full name	Karen Luken
Organization (if applicable)	I/DD MHFI, Autism Society of NC, The Arc of NC
Title/relationship to nominee	Professional Colleague
Home address	332 NE 58th St

State (NC): <input checked="" type="checkbox"/> City: Oak Island Zip: 29465	
Phone number	919-548-2853
Email	karenluken@gmail.com

I've read and followed the submission guidelines for my application to be considered for the 2023 Advocacy and Leadership Awards. I understand my application will not be considered if the following documents are not completed:

- Section 1: Completed
- Section 2: Completed with 'Listing of Qualifications' (required) attached.
- Section 3: Completed with 'Short Statements of Support' (optional) attached.
- Section 4: Completed (required)
- Submitted **ON OR PRIOR TO, Friday, July 14, 2023.**

Submission Options: *NOTE: all pages of this application must be submitted by **Friday, July 14, 2023** in one of the three ways:*

- **Option ONE:** Email the nomination application and listing of qualifications to Pam Hunter Dempsey, Systems Change Manager at [pam.dempsey@dhhs.nc.gov](mailto:pam.dempsey@dhhs.nc.gov) and [info@nccdd.org](mailto:info@nccdd.org)
- **Option TWO:** Fax the nomination application and listing of qualifications to 984-920-8201. Please include cover sheet indicating your name and total number of pages.
- **Option THREE:** Mail the nomination application and listing of qualifications to:
  - North Carolina Council on Developmental Disabilities (NCCDD)
  - ATTN: NCCDD Advocacy & Leadership Awards  
2010 Mail Service Center  
Raleigh, NC 27699-2010

When I started working for the NC Division of Public Health's Oral Health Section, one of my first tasks was to develop an oral health training program for adults with intellectual and developmental disabilities. I had minimal knowledge of dental public health for this at-risk population and expressed this at my Special Care Dentistry Advisory Committee meeting. Betsy White, a long-standing committee member, offered to help in any capacity I needed.

Over the last four years, Betsy White has been instrumental in helping me better understand the oral health needs of individuals with IDD living in residential settings in North Carolina. She has connected me to prominent providers of residential services so that I could work collaboratively with their CEOs, occupational therapists, nurses, and direct support professionals to create an oral health training program that works best for them. As a result, Betsy White and Dr. Bill Milner have influenced positive change in the lives of individuals with IDD across the state.

Betsy White and Dr. Bill Milner (along with the Access Dental Care Team) are not only the gold standard for providing dental services to individuals with intellectual and developmental disabilities but also mentoring other dental public health professionals like me. Without their help, the NC Oral Health Section would not have been able to develop such a successful oral health training program for adults with intellectual disabilities. Since its launch in November of 2021, The Oral Health Training Program for Adults with Intellectual and Developmental Disabilities has provided oral health training and education to 487 direct support professionals, qualified professionals, habilitation techs, paraprofessionals, group home managers, and nurses in 86 residential settings in 26 counties across the state.

Robin Zeigler, [Robin.Zeigler@dhhs.nc.gov](mailto:Robin.Zeigler@dhhs.nc.gov)  
Adult Oral Health Coordinator (Special Care Dentistry)  
NC Division of Public Health, Oral Health Section  
North Carolina Department of Health and Human Services  
Office: 919-707-5484 (In Office: Tuesday)  
Mobile: 919-235-7990 (Teleworking: Monday, Wednesday – Friday)  
Fax: 919-870-4805  
5505 Six Forks Road, Building 1  
1910 Mail Service Center  
Raleigh, NC 27699-1910

## **Holly Riddle Distinguished Leadership Nomination 2023**

**Access Dental Care** started in 2000 with the mission to provide special care dental services in North Carolina. **Dr. Milner and Besty White** are passionate about oral health equity and the importance of a dental home that provides comprehensive, compassionate continuity of care across the life span. Access Dental Care has grown from a pilot project of one mobile dental van to a fleet of vans providing services in more than half of the state, reaching from Morehead City to Murphy. The impact and value of their services is confirmed by the growth of their partnerships and funding. In addition to the delivery of dental services, Dr. Milner and Betsy White are committed to the education of dental students, dental residents and practicing dental professionals. They have provided presentations and demonstrated best practice techniques in numerous workshops and conferences offered by the I/DD Medical Health Home initiative, Oral Health section of Division of Public Health and ECU School of Dental Medicine.

They are active participants, leaders, and voices for people with I/DD and families in numerous groups including the NC Institute of Medicine Oral Health Task Force, NC Division of Oral Health Special Care Dentistry Committee, and NC Oral Health Collaborative. Their expertise and advocacy are shaping the discussions of health equity, value-based care, dental education, and tele-dentistry.

Dr. Milner and Betsy White are considered national leaders who have inspired professionals, educators, researchers, and policy makers to address the oral health needs of people with disabilities and others who experience limited access to care. In recognition of service and impact, the American Dental Association Board of Trustees honored Dr. Milner with their [2023 ADA Humanitarian Award](#). Their leadership, expertise, and advocacy has made a difference in the lives of people with I/DD. Access Dental Care continues to serve and lead.

**<https://www.accessdentalcare.org/>**



Dental care was one of the first daunting experiences I had for my son with autism over 25 years ago. I knew he would not be able to tolerate the experience and was not sure how he (or we) would manage that. These are the exact same concerns and challenges that the countless parents I have spoken to over the last 20 years have expressed as well. The only difference is that that conversation has changed to one of hope thanks to the amazing work of Dr. Bill Milner and Betsy White. Access Dental Care has embraced the unique challenges and barriers that caregivers of those with significant I/DD face with empathy, care, and concern. Individuals and their caregivers now have the ability to access quality dental care leading to healthier outcomes. Life changing outcomes! They have achieved this by truly listening to caregivers, family members, and individuals.

In addition, I have had the absolute privilege of working with Dr. Milner on a couple of projects professionally and have heard his passion and dedication to this underserved population. He and Betsy unselfishly share their knowledge and skills in overcoming barriers to dental care with students and dental professionals, increasing their passion to serve those with I/DD. The Access Dental Care model has now expanded to multiple locations in the state, increasing its impact. For all these reasons, I wholeheartedly stand in support of the nomination of Dr. Bill Milner and Betsy White for this prestigious award.

**Kim Tizzard**

*(She/Her/Hers)*

*Director of Family Supports*



5121 Kingdom Way, # 100, Raleigh, NC 27607

P: [800-442-2762](tel:800-442-2762) | C: [919-865-5090](tel:919-865-5090)

[ktizzard@autismsociety-nc.org](mailto:ktizzard@autismsociety-nc.org) | [www.AutismSociety-NC.org](http://www.AutismSociety-NC.org)



July 11, 2023

Re: Nomination of Dr. Bill Milner and Betsy White for the 2023  
Holly Riddle Distinguished Service Award

Dear NCCDD Awards Committee:

I am writing to offer strong support for Ms. Betsy White and Dr. Bill Milner's nomination for the Holly Riddle Distinguished Service Award. I have been in public health for over 30 years and have spent the past 6 years working at ECU School of Dental Medicine. I can state clearly that Bill and Betsy embody the attributes of those whose work improves the quality of life for people with intellectual and other developmental disabilities.

As an educator, I want to emphasize the role they play in preparing others to care for people with intellectual and other developmental disabilities.

First, over a 12-month period (2022-2023) they collaborated with two ECU dental students as site mentors for an NC Albert Schweitzer Fellowship Project in New Hanover County. The two students, Alec Whyte and Joshua Walker, worked closely with Betsy and Bill to provide educational instruction on the use of dental products, oral hygiene, and oral health-related nutrition information to patients and those who care for them. A quote from Joshua's final report is especially relevant: "When I started emphasizing the holistic value of oral hygiene on overall health and wellbeing, I began seeing changes in my patient's oral hygiene. This is by far the greatest unexpected success of this project. Learning how to tailor a message to an audience to create a lasting impression was the most important skills my mentors and the workshops taught me."

A second educational event was a one-day conference that Bill and Betsy helped ECU plan and deliver called, *Special Care Basics: Teaching and Practice*. This hybrid session was held on April 22, 2023 and had over 40 participants statewide. We are hoping that this will become an annual event for enhancing special care training programs across North Carolina.

Sincerely,

A handwritten signature in blue ink that reads "Mark E. Moss".

Mark E Moss, DDS, PhD

Associate Professor

Division Director for Dental Public Health

ECU School of Dental Medicine

**Statement of Support for the 2023 Riddle Distinguished Services Award Nomination:  
Dr. Bill Milner and Betsy White, Access Dental Care**

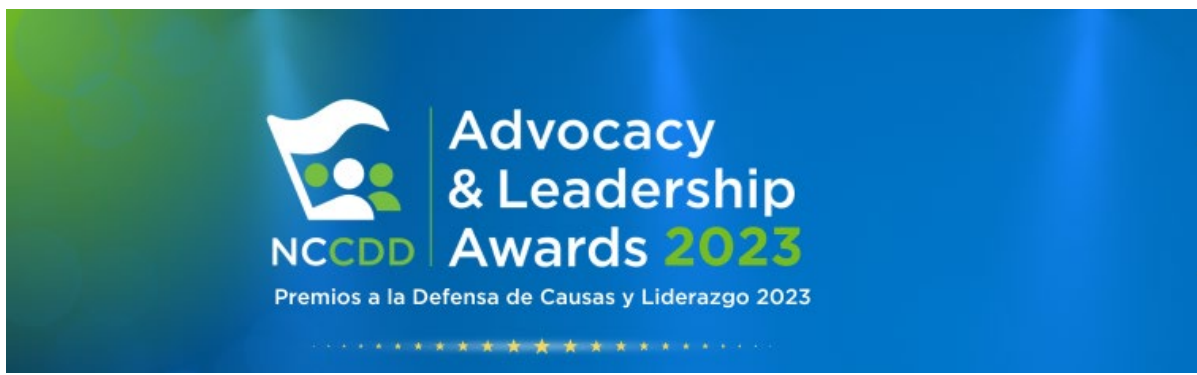
*July 11, 2023*

In my role as VP for Oral Health at the Foundation for Health Leadership and Innovation, <https://foundationhli.org>, I am speaking for the **North Carolina Oral Health Collaborative**, <https://oralhealthnc.org>. We wholeheartedly support the nomination of **Dr. Bill Milner and Betsy White for the 2023 Riddle Distinguished Services Award**. Dr. Milner and Ms. White are the founders, leadership, and driving force behind the successful development of Access Dental Care. These two individuals have devoted their careers to improving the oral health of special needs individuals. Special Care dental services represent a huge unmet need in NC. Dr. Milner and Ms. White are recognized state and national experts for improving the oral health of these populations through innovative programs and advocacy.

Access Dental Care is a statewide non-profit organization serving residents in retirement communities, those with intellectual and developmental disabilities in nursing home facilities and group homes, PACE (Programs for All- Inclusive Care for the Elderly) participants, those in the Central North Carolina Health Network HIV/AIDS program, and residents living in the community at-large. Access Dental Care offers onsite and mobile comprehensive dental services including: *x-rays cleanings, extractions, fillings, dentures & bridges, oral cancer exams, and treatment for gum disease.*

On a personal note, I have spent my career in Dental Public Health in North Carolina for more than 40 years. I have worked side by side with these two individuals as they identified the tremendous needs for special care dental services, piloted innovative programs to address the needs, and ultimately established Access Dental Care to grow the availability of services. I Dr. Milner and Ms. White embody the heart of the Riddle Distinguished Service Award.

Sincerely,  
Steve Cline, DDS, MPH  
NC Oral Health Collaborative  
VP for Oral Health, FHLI  
[steve.cline@foundationhli.org](mailto:steve.cline@foundationhli.org)



## **Helen C. "Holly" Riddle Distinguished Service Award**

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### **2023 Nominee**

**Jen Branhem**



June 30, 2023

NC Council of Developmental Disabilities  
3109 Poplarwood Court, Suite 105 Raleigh,  
NC 27604 (984) 920-8200

Re: Nomination for the Helen C. "Holly" Riddle Award- Jen Branham

Section 1: Completed

Section 2: Listing of Qualifications

**Professional, experience, contributions, and other distinguishing professional characteristics.**

Jen has been integral in the development of Vaya's processes to help people with I/DD living in SDCs and ICFs access MFP funding and transition into a home of their choosing with services and support. She trained Vaya's Olmstead team and with it a culture of intention, advocacy, passion, and person-centeredness. Jen takes extraordinary pride in utilizing every single MFP slot that Vaya is provided and always requests and utilizes additional MFP slots that other MCOs have not used. She guides her staff to complete intentional transitions for people leaving State Developmental Centers (SDCs) and diverts many members from entering.

**Areas of Strength, leadership and innovation in intellectual and other developmental disabilities.**

Vaya supports our members in choosing the life they want to live. Having employment, and especially one they are passionate about, gives them the same satisfaction we all seek in life: a purpose, a voice, and the opportunity to give back to our communities. Jen is currently launching a Peer Mentor program that entails Vaya employing people with an I/DD diagnosis and lived experience in a state institution, who will mentor individuals who are considering moving out SDCs. Jen is a true advocate and makes sure everyone knows that no matter the disability, people have gifts and right to work and share them with others. Jen was also a part of Vaya's 2021 launch of a Microenterprise Directory on our website that highlights members' small businesses and gives them another way to sell their products or services. The directory describes the businesses and provides contact information so you can learn more or make a purchase, but equally important, it gives members a platform to share their passions through their stories and their work.

**Distinguishing personal characteristics, advocacy work and other activities in intellectual and other developmental disabilities:**

Jen has been helping individuals with disabilities for over 20 years and has worked as a guardian, MFP coordinator, and Olmstead Manager.

Section 3: Statements of Support

**1. Rhonda Cox, Chief Operating Officer of Vaya Health**

I highly recommend Jen Branham for the Helen C. "Holly" Riddle Award for distinguished service to individuals with an intellectual and/or developmental disabilities and across the public North Carolina system.

I am the Chief Operating Officer of Vaya Health LME/MCO and I have served alongside of and supervised Jen for almost 20 years. In Jen's personal life she has served as a long-term guardian. At work she has devoted her career to effectively supporting individuals in transitioning from institutional settings into community settings for the long-term. Part of the mission of our organization is that members lead the lives they want. Jen's work has reflected that throughout her career. She has been responsible for leading the NC LMEMCO system in use of

MFP slots and recognized for her leadership in Vaya's supported living initiatives. However, what is most important is not what I say about her, rather what families and members who had lost hope say about her work. Jen is known for taking the "hopeless" case and transforming the conversation to "what would it take" to give individuals the chance to live the life any of us would want—a place that is truly a home, having the supports and resources necessary to feel safe and to be in an environment where real community inclusion occurs. Systems often have people who talk the talk, Jen truly walks the walk of eliminating barriers, implementing programs, and creating meaningful change for individuals with an intellectual and/or developmental disability that we support.

## **2. Celeste Ordiway, Vice President of Transition and Housing**

Jen has been talking about Olmstead and living it out, since before 99.9% of other LME/MCO staff even knew there was a Supreme Court decision. I have worked with Jen for more than 10 years and throughout that time, have learned a tremendous amount from her. Jen has used her skills and position to advocate for hundreds of people with an I/DD diagnosis, both to support getting them out of institutional settings and to ensure that every community option was investigated and tried before allowing conversations to shift towards placing individuals' institutional settings. She has impacted the culture at Vaya in such a way that we will not accept institutional care as normal way of supporting the members we serve. Creating this culture has taken time but it has led to creative and innovative solutions for integration and finding ways to celebrate our diversity. Vaya's Micro-Enterprise Directory reflects the vision of supporting individuals so that they can use their gifts and talents in our communities.

## **3. Rebecca Bonfey, Director of Transition and Housing**

Jen was there from the beginning with Olmstead transitions. Jen is more about people than processes. Her pride is about the people. Jen drives to the Riddle Center to learn about each person Vaya is transitioning into the community and takes the extra steps of getting to know the person and what will help them thrive. She took the process of a person living in an institution with no hope for getting out and fine-tuned working with the staff to build the processes—with the person at the center.

Jen wants people living in group settings to know that there is an option to live in the community. She has a huge heart for people living in these settings to have someone give them a chance. She sees the need for meeting face to face with a person before planning to move into the community so that she is inclusive of all disability types, including profound disabilities. She celebrates the small wins as big wins. "We don't give up on hope."

Jen has worked in our communities as a guardian, MFP Transitions Coordinator, and currently I/DD In-Reach and Transition manager (Olmstead). As far back as grade school, she always had a passion for the underdog. She would see when it isn't a fair fight and intervene. In grade school a group of kids in her community stole a little girl's bike and spray painted it black. Before the spray paint dried, she walked into the garage full of the kids who stole the little girl's bike, hopped on the bike and pedaled it all the way home to the little girl. She has always wanted to do something for someone other than herself.

## Helen C. “Holly” Riddle Distinguished Service Award 2023 Nomination Application

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### Section 1. Nomination Form:

Name of Nominee	Jen Branham
Name (as you wish it to appear on award)	Jen Branham
Home address	10 Greenbriar Road
State (NC): <input checked="" type="checkbox"/> City: Asheville Zip: 28805	
Phone Number	828-273-0603
Email	Jen.Branham@vayahealth.com

### Section 2. Listing of Qualifications

Please attach as a separate document a brief description (maximum 300 words) of the qualifications of the nominee for this award. Give specific information about the nominee’s activities in improving the lives of people with intellectual and other developmental disabilities, including examples of significant contributions and leadership. Please include the following:

- List nominee’s professional experience, contributions and other distinguishing professional characteristics
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- List nominee’s distinguishing personal characteristics, advocacy work and other activities in the field of intellectual and other developmental disabilities

### Section 3. Supporting Information

Identify **three** (3) individuals who have knowledge of the efforts of the nominee.

*NOTE:* It is encouraged that individuals submit a short statement (maximum 300 words) in support of the nominee. Statements should include specific examples of work the nominee has done to influence positive change in the lives of people with intellectual and other developmental disabilities.

Name (Individual #1)	Rebecca Bonfey
Home address	253 Ray Drive
State (NC): <input checked="" type="checkbox"/> City: Mars Hill Zip: NC	
Phone Number	828-713-4773
Email	Rebecca.bonfey@vayahealth.com

Name (Individual #2)	Celeste Ordiway
Home address	16 Carolina Mountain Dr.
State (NC): <input checked="" type="checkbox"/> City: Candler Zip: 28715	
Phone Number	828-551-1903
Email	Celeste.ordiway@vayahealth.com

Name (Individual #3)	Rhonda Cox
Home address	200 Ridgefield Court
State (NC): <input checked="" type="checkbox"/> City: Asheville Zip: 28806	
Phone Number	828-777-0962
Email	Rhonda.cox@vayahealth.com

#### Section 4. Personal References (Required)

Identify **three (3)** individuals as personal references who may be contacted to help evaluate the qualifications of the nominee.

Name (Individual #1)	Todd Drum – Facility Director, JIRDC
Phone Number	(828) 608-6010
Email	todd.drum@dhhs.nc.gov

Name (Individual #2)	Steve Strom – Project Director, MFP
Phone Number	(919) 855-4274 (office) (919) 488-2326 (cell)
Email	steve.strom@dhhs.nc.gov

Name (Individual #3)	Jesse Smathers
Phone Number	828-226-6646
Email	Jesse@marcinc.com



**Nomination Submitted by:**

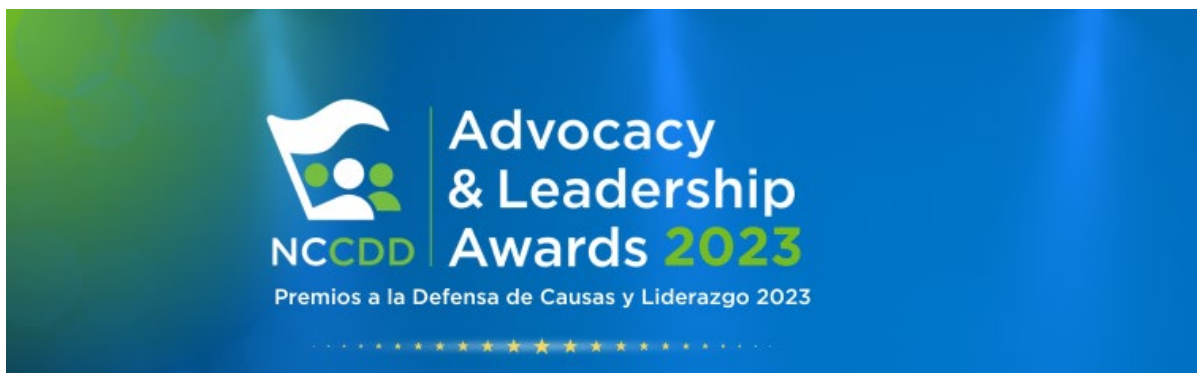
Full name	Rebecca Bonfey
Organization (if applicable)	Vaya Health
Title/relationship to nominee	Transition and Housing Director and supervisor of nominee
Home address	253 Ray Drive
State (NC): <input checked="" type="checkbox"/> City: Mars Hill Zip: 28754	
Phone number	828-713-4773
Email	Rebecca.bonfey@vayahealth.com

I've read and followed the submission guidelines for my application to be considered for the 2023 Advocacy and Leadership Awards. I understand my application will not be considered if the following documents are not completed:

- Section 1: Completed
- Section 2: Completed with 'Listing of Qualifications' (required) attached.
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### **2023 Nominee**

**Dawn Anderson**

1

**Woodward, Philip C**

---

**From:** Dempsey, Pamela H  
**Sent:** Monday, August 15, 2022 11:22 AM  
**To:** Woodward, Philip C  
**Subject:** FW: [External] Leadership Award 2022 Nomination Application

Here is what I received for Dawn Allen nomination.

-p ↓  
Dawn Anderson PCW

Pam Hunter Dempsey  
NC Council on Developmental Disabilities (NCCDD)  
NC Department of Health and Human Services



**Vax Up** **OR** **Mask Up**

**Find a vaccine location, get questions answered and more at [YourSpotYourShot.nc.gov](https://YourSpotYourShot.nc.gov).**

Office/TTY: 984-920-8209  
Toll Free: 800-357-6916  
[Pam.Dempsey@dhhs.nc.gov](mailto:Pam.Dempsey@dhhs.nc.gov)  
<http://www.nccdd.org>

Mailing Address: 2010 Mail Service Center  
Raleigh, NC 27699

New Physical Address (updated February 2022):  
3109 Poplarwood Court, Suite 105  
Raleigh, NC, 27604

Twitter | Facebook | YouTube | LinkedIn

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Email correspondence to and from this address is subject to the North Carolina Public Records Law and may be disclosed to third parties by an authorized State official. Unauthorized disclosure of juvenile, health, legally privileged, or otherwise confidential information, including confidential information relating to an ongoing State procurement effort, is prohibited by law. If you have received this email in error, please notify the sender immediately and delete all records of this email.

**From:** Dempsey, Pamela H  
**Sent:** Thursday, July 28, 2022 10:03 AM  
**To:** Dora Justice <[Djustice@inreachnc.org](mailto:Djustice@inreachnc.org)>  
**Subject:** RE: [External] Leadership Award 2022 Nomination Application

Thank you for your interest in submitting a nomination for NCCDD Advocacy and Leadership Awards. We request that you use the form that we have developed and complete it as fully as possible. The forms are on our website and available in Word document, pdf file, or for completing online. The link for that is here: <https://nccdd.org/the-council/advocacy-and-leadership-awards.html>

Thank you,  
Pam

Pam Hunter Dempsey  
NC Council on Developmental Disabilities (NCCDD)  
NC Department of Health and Human Services



**Vax Up** **OR** **Mask Up**

**Find a vaccine location, get questions answered and more at [YourSpotYourShot.nc.gov](https://YourSpotYourShot.nc.gov).**

Office/TTY: 984-920-8209  
Toll Free: 800-357-6916  
[Pam.Dempsey@dhhs.nc.gov](mailto:Pam.Dempsey@dhhs.nc.gov)  
<http://www.nccdd.org>

Mailing Address: 2010 Mail Service Center  
Raleigh, NC 27699

New Physical Address (updated February 2022):  
3109 Poplarwood Court, Suite 105  
Raleigh, NC, 27604

Twitter | Facebook | YouTube | LinkedIn

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---

**From:** Dora Justice <[Djustice@inreachnc.org](mailto:Djustice@inreachnc.org)>  
**Sent:** Wednesday, July 27, 2022 3:17 PM  
**To:** [info@nccdd.org](mailto:info@nccdd.org); Dempsey, Pamela H <[Pam.Dempsey@dhhs.nc.gov](mailto:Pam.Dempsey@dhhs.nc.gov)>  
**Subject:** [External] Leadership Award 2022 Nomination Application

---

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New submission

Header

## North Carolina Leadership Achievement Award 2022 Nomination Application

*The North Carolina Leadership Achievement Award is presented to an outstanding North Carolina self-advocate whose work has improved the quality of life for people with intellectual and other developmental disabilities. The award will be presented at the quarterly meeting of the NC Council on Developmental Disabilities on November 2, 2022 in Cary, NC.*

### Section 1

#### Section 1. Nomination Form

**Name of Nominee**

Name of Nominee

Dawn Anderson

**Name**

Name

Dawn Anderson

**Home Address**

Home Address

146 Winchester Ave

**City**

City

Monroe

**State**

State

NC

**Zip Code**

Zip Code

28110

**Phone Number**

Phone Number

(910) 876-5528

**Section 2**

**Section 2. Listing of Qualifications**

**Brief Description**

If necessary, please attach as a separate document a brief description (not to exceed 300 words) of the qualifications of the nominee for this award. Give specific information about the nominee’s activities in improving lives of people with intellectual or other developmental disabilities, including examples of significant contributions and leadership. Please include the following:

- List nominee’s advocacy experience
- Areas of strength/experience/achievements in the area of intellectual or other developmental disabilities.
- List nominee’s volunteer experience

**Listing of Qualifications is attached**

‘Listing of Qualifications’ is attached.

‘Listing of Qualifications’ is attached.

**Section 3**

**Section 3. Supporting Information**

**Identify three individuals who have personal knowledge of the efforts of the nominee**

{Identify three individuals who have personal knowledge of the efforts of the nominee:value}

**NOTE**

NOTE: It is encouraged that individuals submit a short statement (maximum 300 words) in support of the nominee. Statements should include specific examples of work the nominee has done to influence positive change in the lives of people with intellectual and other developmental disabilities.

**1**

1.

**Name1**

Name

Dora Justice

**Home Address 1**

Home Address

4731 manchineel Lane

**City 1**

City

Monroe

**State 1**

State

NC

**Zip Code1**

Zip Code

28110

**Phone Number 1**

Phone Number

3048876665

**2**

2.

**Name2**

Name

Tyshea Olive

**Home Address 2**

Home Address

146 Winchester Ave

**City 2**

City

Monroe

**State 2**

State

NC

**Zip Code2**

Zip Code

28110

**Phone Number 2**

Phone Number

(980) 215-1881

**3**

3.

**Name3**

Name

Greg Mead

**Home Address 3**

Home Address

146 Winchester Ave

**City 3**

City

Monroe

**State 3**

State

NC

**Zip Code3**

Zip Code

28110



**Phone Number 3**

Phone Number

(704) 579-1859

**Nomination submitted by**

**Nomination submitted by:**

**Full name**

Full name

Dora Justice

**Organization**

Organization (if applicable)

InReach

**Title relationship to nominee**

Title/relationship to nominee

Qualified Professional/co-worker

**Nomination submitted Address**

Home Address

4731 Manchineel Lane

**Nomination submitted City**

City

Monroe

**Nomination submitted State**

State

NC

**Nomination submitted Zip**

Zip

28110

**Nomination submitted Phone**

Phone Number

3048876665

**Email**

Email

[Djustice@inreachnc.org](mailto:Djustice@inreachnc.org)

**Section 4**

**Section 4. Personal References (Required)**

Identify **three** (3) individuals as personal references who may be contacted to help evaluate the qualifications of the nominee.

**I have completed the included the following documents for consideration for the 2018 Advocacy and Leadership Awards**

{I have completed the included the following documents for consideration for the 2018 Advocacy and Leadership Awards:caption}

{I have completed the included the following documents for consideration for the 2018 Advocacy and Leadership Awards:value}

{I have completed the included the following documents for consideration for the 2018 Advocacy and Leadership Awards:text}

**upload brief**

{upload brief:caption}

{upload brief:value}

{upload brief:path}

{upload brief:localpath}

{upload brief:filename}

**Ive read and followed the submission guidelines for my application to be considered for the 2018 Advocacy and Leadership Awards**

{Ive read and followed the submission guidelines for my application to be considered for the 2018 Advocacy and Leadership Awards:caption}

{I've read and followed the submission guidelines for my application to be considered for the 2018 Advocacy and Leadership Awards:value}

{I've read and followed the submission guidelines for my application to be considered for the 2018 Advocacy and Leadership Awards:text}

### Captcha

### Submit

{Submit:caption}

{Submit:value}

### Thank You

Submission Options: NOTE: all pages of this application must be submitted by Sunday, July 31, 2022 in one of the three ways:

- **Email** the application form to Pam Hunter Dempsey, Systems Change Manager at [pam.dempsey@dhhs.nc.gov](mailto:pam.dempsey@dhhs.nc.gov) and [info@nccdd.org](mailto:info@nccdd.org)
- **Fax** the completed application to 984-920-8201. Please include cover sheet indicating Full Name and total number of pages.
- **Mail** the application to:  
North Carolina Council on Developmental Disabilities  
ATTN: NCCDD Advocacy and Leadership Awards, 2010 Mail Service Center, Raleigh, NC 27699-2010

3:16

5G

< Notes

July 27, 2022 at 3:15 PM

**Dawn is the facility Support Coordinator at InReach for the Union County Day Program. Dawn advocates daily for the members we serve. She assists with justifying the need for innovations wavier services and assisting each member with learning their human rights and achieving their dreams. Dawn is passion about the population we serve and she goes a above and beyond daily to ensure their health and safety.**



Date: 8/19/2022

Hello,

My name is Dora Justice and I would like to nominate Dawn Anderson for the 2022 Leadership Awards. I have worked with Dawn since 2016 and have constantly witnessed her productivity and willingness to be a team player repeatedly.

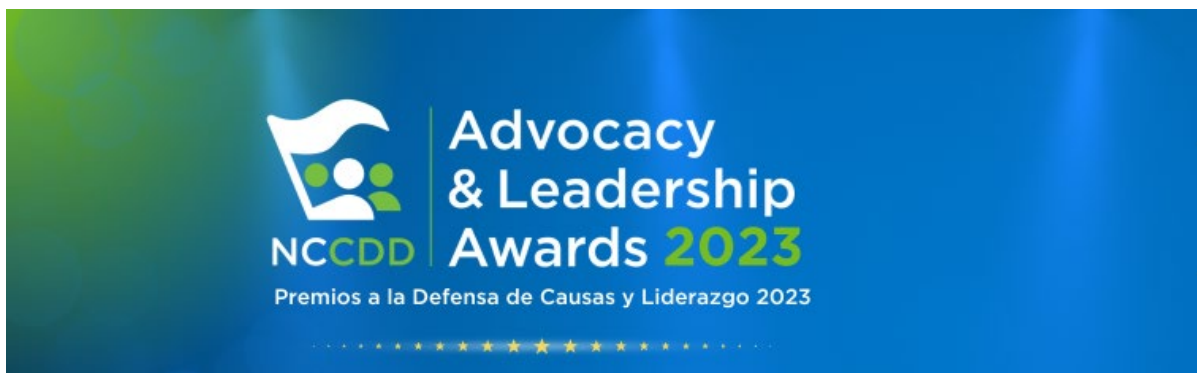
Dawn is the Facility Support Coordinator at InReach for the Union County Day Program. Dawn manages the Program's daily transportation, schedules, activities, staffing, and much more. Dawn advocates daily for the members we serve. She assists with justifying the need for Innovations Waiver services and assisting each member with learning their human rights and achieving their dreams. Dawn is also a part of the InReach's Safety Committee, safety is first to Dawn and she assists with planning fun and safe activities. Dawn has a deep passion for the population we serve and she goes above and beyond daily to ensure their health and safety.

I have never worked with an individual that focuses on detail as Dawn does. Dawn is dependable, she is eager to take on challenging tasks and to offer assistance or recommendations to peers. We all know we can count on her to help us out. Dawn wears many hats, when she is off from work, we all see how much she does. Dawn is the glue that holds everything together at the InReach Union County Day Program, without her this place would fall apart...

My co-workers and I want to let Dawn know how special she is to us and that we appreciate her hard work and daily dedication. Dawn is always there when we need her and we want to do something special for her. I know the families we serve feel the same way and appreciate everything Dawn does. Families have expressed their appreciation for Dawn in surveys and they know she goes above and beyond for their loved ones. Dawn is one of a kind, and she deserves an award for her leadership skills.

Thank you for your time,

Dora Justice



## **Helen C. "Holly" Riddle Distinguished Service Award**

Helen C. "Holly" Riddle served as the Executive Director for the NCCDD for 23 years. Through her professionalism, innovation and tireless dedication to look beyond the barriers and focus on creative solutions, she led the journey to make North Carolina a state where inclusion and full participation are possible for all citizens. This award is the highest recognition given by the NCCDD to those professionals who have made lasting contributions towards improving opportunities, breaking down barriers, and promoting increased quality of life for people with intellectual and developmental disabilities.

In 2013, the NCCDD established the Helen C. "Holly" Riddle Award to celebrate the work of professionals with North Carolina's families and people with I/DD. The Council presents the award annually.

### **2023 Nominee**

**Dr. Uzama Price**

3

## Woodward, Philip C

---

**From:** Dempsey, Pamela H  
**Sent:** Monday, August 15, 2022 11:19 AM  
**To:** Woodward, Philip C  
**Subject:** FW: [External] Leadership Award 2022 Nomination Application

I received this prior to my leave time. I may have told you about Danyale as nominee in error. Again, did I say her name, or how did I tell you that she was nominated?

-Pam

Pam Hunter Dempsey  
NC Council on Developmental Disabilities (NCCDD)  
NC Department of Health and Human Services



**Vax Up** **OR** **Mask Up**

**Find a vaccine location, get questions answered and more at [YourSpotYourShot.nc.gov](https://www.yourshot.nc.gov).**

Office/TTY: 984-920-8209  
Toll Free: 800-357-6916  
[Pam.Dempsey@dhhs.nc.gov](mailto:Pam.Dempsey@dhhs.nc.gov)  
<http://www.nccdd.org>

Mailing Address: 2010 Mail Service Center  
Raleigh, NC 27699

New Physical Address (updated February 2022):  
3109 Poplarwood Court, Suite 105  
Raleigh, NC, 27604

[Twitter](#) | [Facebook](#) | [YouTube](#) | [LinkedIn](#)

---

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**From:** UZAMA PRICE <UZAMAPRICE@GMAIL.COM>  
**Sent:** Friday, July 22, 2022 9:03 PM  
**To:** info@nccdd.org; Dempsey, Pamela H <Pam.Dempsey@dhhs.nc.gov>  
**Subject:** [External] Leadership Award 2022 Nomination Application

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New submission

Header

## North Carolina Leadership Achievement Award 2022 Nomination Application

*The North Carolina Leadership Achievement Award is presented to an outstanding North Carolina self-advocate whose work has improved the quality of life for people with intellectual and other developmental disabilities. The award will be presented at the quarterly meeting of the NC Council on Developmental Disabilities on November 2, 2022 in Cary, NC.*

Section 1

### Section 1. Nomination Form

Name of Nominee

Name of Nominee

Dr. UZAMA PRICE

Name

Name

Uzama Price Ed.D., NADD-DDS, BCBA

Home Address

Home Address

906 LAKECREST AVE BUILDING 906

City

City

HIGH POINT

State

State

NC



**Zip Code**

Zip Code

27265

**Phone Number**

Phone Number

3364090885

**Section 2**

**Section 2. Listing of Qualifications**

**Brief Description**

If necessary, please attach as a separate document a brief description (not to exceed 300 words) of the qualifications of the nominee for this award. Give specific information about the nominee’s activities in improving lives of people with intellectual or other developmental disabilities, including examples of significant contributions and leadership. Please include the following:

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‘Listing of Qualifications’ is attached.

**Section 3**

**Section 3. Supporting Information**

**Identify three individuals who have personal knowledge of the efforts of the nominee**

{Identify three individuals who have personal knowledge of the efforts of the nominee:value}

**NOTE**

NOTE: It is encouraged that individuals submit a short statement (maximum 300 words) in support of the nominee. Statements should include specific examples of work the nominee has done to influence positive change in the lives of people with intellectual and other developmental disabilities.

**1**

1.

**Name1**

Name

Danyale Sturdivant

**Home Address 1**

Home Address

5200 Paramount Pkwy

**City 1**

City

Morrisville

**State 1**

State

nc

**Zip Code1**

Zip Code

27311

**Phone Number 1**

Phone Number

2

2.

**Name2**

Name

Deidre Robinson

**Home Address 2**

Home Address

5200 paramount pkwy

**City 2**

City

**State 2**

State

Morrisville

**Zip Code2**

Zip Code

**Phone Number 2**

Phone Number

3

3.

**Name3**

Name

karen goble

**Home Address 3**

Home Address

Owen Drive

**City 3**

City

FAYETTEVILLE

**State 3**

State

NC

**Zip Code3**

Zip Code

**Phone Number 3**

Phone Number

**Nomination submitted by**

**Nomination submitted by:**

**Full name**

Full name

UZAMA PRICE

**Organization**

Organization (if applicable)

**Title relationship to nominee**

Title/relationship to nominee

**Nomination submitted Address**

Home Address

751 CELTIC CROSSING DRIVE

**Nomination submitted City**

City

HIGH POINT

**Nomination submitted State**

State

NC

**Nomination submitted Zip**

Zip

27265

**Nomination submitted Phone**

Phone Number

3364090885

**Email**

Email

UZAMAPRICE@GMAIL.COM

#### Section 4

### Section 4. Personal References (Required)

Identify **three (3)** individuals as personal references who may be contacted to help evaluate the qualifications of the nominee.

**I have completed the included the following documents for consideration for the 2018 Advocacy and Leadership Awards**

{I have completed the included the following documents for consideration for the 2018 Advocacy and Leadership Awards:caption}

{I have completed the included the following documents for consideration for the 2018 Advocacy and Leadership Awards:value}

{I have completed the included the following documents for consideration for the 2018 Advocacy and Leadership Awards:text}

**upload brief**

{upload brief:caption}

{upload brief:value}

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{upload brief:localpath}

{upload brief:filename}

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{Ive read and followed the submission guidelines for my application to be considered for the 2018 Advocacy and Leadership Awards:caption}

{Ive read and followed the submission guidelines for my application to be considered for the 2018 Advocacy and Leadership Awards:value}

{Ive read and followed the submission guidelines for my application to be considered for the 2018 Advocacy and Leadership Awards:text}

**Captcha**

**Submit**

{Submit:caption}

{Submit:value}

**Thank You**

Submission Options: NOTE: all pages of this application must be submitted by Sunday, July 31, 2022 in one of the three ways:

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- **Fax** the completed application to 984-920-8201. Please include cover sheet indicating Full Name and total number of pages.
- **Mail** the application to:  
North Carolina Council on Developmental Disabilities  
ATTN: NCCDD Advocacy and Leadership Awards, 2010 Mail Service Center, Raleigh, NC 27699-2010

**Woodward, Philip C**

---

**From:** Dempsey, Pamela H  
**Sent:** Monday, August 15, 2022 11:17 AM  
**To:** Woodward, Philip C  
**Subject:** FW: [External] NC DD Council Award  
**Attachments:** Attention NC DD Council Dr. Price.docx; SRAHEC Uzama Price Rec.docx; Dr.Price7.16.22 (1).docx; U. Price Resume 2022 .docx

Here is one –

Pam Hunter Dempsey  
NC Council on Developmental Disabilities (NCCDD)  
NC Department of Health and Human Services



**Find a vaccine location, get questions answered and more at [YourSpotYourShot.nc.gov](http://YourSpotYourShot.nc.gov).**

Office/TTY: 984-920-8209  
Toll Free: 800-357-6916  
[Pam.Dempsey@dhhs.nc.gov](mailto:Pam.Dempsey@dhhs.nc.gov)  
<http://www.nccdd.org>

Mailing Address: 2010 Mail Service Center  
Raleigh, NC 27699

New Physical Address (updated February 2022):  
3109 Poplarwood Court, Suite 105  
Raleigh, NC, 27604

Twitter | Facebook | YouTube | LinkedIn

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**From:** Dr. Price <[uzamaprice@gmail.com](mailto:uzamaprice@gmail.com)>  
**Sent:** Saturday, July 23, 2022 9:17 AM

To: Dempsey, Pamela H <Pam.Dempsey@dhhs.nc.gov>

Subject: [External] NC DD Council Award

CAUTION: External email. Do not click links or open attachments unless you verify. Send all suspicious email as an attachment to Report Spam.

Hello. Please find supporting documents in reference to the nomination for Dr. Uzama Price.

Uzama Price Ed.D., NADD-DDS, BCBA

To serve the people is to love the people  
To love the people we must serve the people

CONFIDENTIALITY NOTICE: This document and or Attachment(s) may contain information covered under the Privacy Act, 5 USC 552(a) and/or the Health Insurance Portability and Accountability Act (PL 104-191) and its various implementing regulations and must be protected in accordance with those provisions. Healthcare information is personal and sensitive and must be treated accordingly. If this correspondence contains health care and/or "Personally Identifiable Information" (PII), it is being provided to you after appropriate authorization from the patient or under information in a safe, secure and confidential manner. Re-disclosure of such information without the patient consent is prohibited, unless permitted by law. Unauthorized re-disclosure or failure to maintain confidentiality, subjects you to application of appropriate sanction. If you have received this correspondence in error, please notify the sender at once 336 491 4663



7/22/2022

Attention NC DD Council,

It is a great honor that I get the pleasure to highlight Dr. Uzama Price for her impact as a child services specialist. Over my almost 4 years at Alliance, I have had the honor of learning from Dr. Price as she guided me through children with complex needs cases and cases with members with severe mental illness and disabilities. Dr. Price goes above and beyond to think outside the box and analyze each situation to make sure every domain of a child's life is examined, and their needs are met. She has a passion to help people and it shows by her dedication and willingness to advocate for individuals and families who unfortunately cannot adequately advocate for themselves. Dr. Price loves a challenge and is always willing to push the limits to make sure no stone is unturned to get members the best care. Dr. Price has been instrumental in my growth and development as a clinician. Her work ethic is unmatched and motivates others to reach their highest potential.

Dr. Price's knowledge and expertise is a huge advantage to our entire department. She would be an asset to any organization. She is a natural born leader with the heart to serve and help others. Her commitment to her work is unmatched and makes the team here at Alliance better.

Sincerely,

Deidra Smith Robinson, LMFT

# Southern Regional AHEC

Area Health  
Education Center

July 15, 2022

Re: Uzama Price, Price Ed.D., NADD-DDS, BCBA

Dear NC Council on Developmental Disabilities,

Southern Regional AHEC has been fortunate to partner with Dr. Uzama Price in planning and offering Continuing Education programs to advance care and communities of belonging for youth and adults with IDD. Dr. Price's experience and advocacy makes her a leader in facilitating the paradigm and practice shift in affirming neurodiversity and respecting client interests and self-advocacy.

In February 2020, Dr. Price partnered with Southern Regional AHEC in offering our first Creating Communities of Belonging for Adults with IDD conference and addressed the need to recognize the human right and need for healthy sexual expression. Many participants expressed how the talk changed their perspective and called for additional training on how to facilitate and address concerns and challenges.

In response, Dr. Price led the development of a training curriculum for health care workers and advocates on promoting sexual health for adults with IDD. She presented the pilot training at Southern Regional AHEC in May 2022. Dr. Price will present an overview of the program at the National Alliance for the Dually Diagnosed (NADD) annual conference in December 2022.

Dr. Price has earned the respect and trust of persons with disabilities, their families, and providers and is recognized as an invaluable resource and advocate. Please reach out anytime if I can provide additional information.

Respectfully,

*Karen X. Goble, MA*

Karen Goble, MA  
Director of Continuing Medical Education  
Southern Regional AHEC  
[Karen.Goble@sr-ahec.org](mailto:Karen.Goble@sr-ahec.org)  
910-678-7306

Regional Education  
1601 Owen Drive, Fayetteville, NC 28304  
(910) 678-7226 • Fax: (910) 323-0674

**SR-AHEC.org**

TO: NC DD COUNCIL

DATE: 7/16/2022

FR: DANYALE STURDIVANT LCSW

I have known Dr. Uzama Price, both personally and professionally for over 5 years. She has always been a very strong advocate for children with disabilities. Her work in the disability community is unparalleled. She is always willing to share her knowledge about children with disabilities in various settings. I once asked her to speak with a class of master's level student teachers at a local university and she immediately agreed. Her presentation was informative, the students did not want her to leave. She provided information that they could apply in their respective settings.

On a personal note, as a parent of a child with autism, I have sought her assistance many times, and she is always willing to assist. She even agreed to attend my son's IEP meeting to lend extra support. I cannot think of anyone more deserving that Dr. Uzama Price and I am honored to call her my friend.

# PROFILE

**Uzama Price Ed.D., NADD-DDS, BCBA**  
Integrated Health Consultant



## CONTACT

PHONE:  
336 409 0885

EMAIL:  
uzamaprice@gmail.com

## CERTIFICATION

Board Certified Behavior

Analyst

Certification # BCBA 1-21-53667

Expires 09/21/2023

NADD Dual Diagnosis Specialist

Certification # 002940

Expire 03/14/2024

## EDUCATION

---

Master of Arts Clinical Mental Health Counselling- Liberty University- March 2024

Certificate – Applied Behavior Analysis - Capella University March 2018

Doctor of Education- Argosy University-May 2014

Master of Arts Education Argosy University-May 2010

Bachelor of Arts Business Administration Keiser University- May 2008

## WORK EXPERIENCE

---

**Integrated Health Consultant- Alliance Health Plan MCO  
Durham NC July 2018- present**

This position is funded by NC DHHS authority to execute the following outcomes within the care management section of this Medicaid Managed Care Organization.

Serves as primary point of contact for Alliance's work to coordinate care and develop network providers to serve children with complex needs, specifically children with ASD, ID/MH, and developmental disabilities. Responsible for reporting requirements associated with the Disability Rights of NC Settlement agreement for Children with Complex Needs. Produce quantitative/qualitative reports needs/gaps analyses of the population for submission to

## SKILLS

Leadership Experience

Strong Critical Thinking Skills

Strong Time Management Skills

Excellent oral and written  
Communication Skills

Problem Solving Abilities

Results Oriented

Work Force Development

Community Collaboration

Client advocacy

Trauma Informed

Systems Advocacy

Empathic Skills

Positive Relationship Builder

Strong Attention to Details

Curriculum Developer- I/DD

NC DHHS. Provide clinical consultation to residential and outpatient providers to develop quality benchmarks, facilitate targeted trainings and other strategies to assist in improving quality of life for each member being served. Provide technical assistance to care management staff members within the organization. Coordinate with provider agencies and their staff members to successfully complete work force development projects as a condition of the Children with Complex Needs Settlement Agreement. Complete bimonthly clinical reviews with the medical team and collaborate with providers and families to share recommendations as it relates to physical health and behavioral health unmet needs. Develop trainings on Treating the Dually Diagnosed, Healthy Sexuality, Trauma & Intellectual Disability and Positive Behavior Supports as tools to improve the work force. Triage the NC START (North Carolina Systemic, Therapeutic, Assessment, Resources and Treatment) child referrals as well as meet monthly with the START teams to discuss referrals, treatment barriers and success. Participate in various work groups such as the Problem Sexual Behavior group, NC Juvenile Justice House Bill 607 work group, Wake County Public Schools/ Hope Services I/DD day treatment, the Kid's Peace/ Alliance Health Child Crisis Facility.

## **VOLUNTEER EXPERIENCE**

**2020-** Elevatus Training Advisory

Council Board

**2018-** Examiner- NADD- DDS

certification program

**2018-** NADD Specialist

Committee

**2017- to 2018** Autism Society

Greensboro- Supper Club

facilitator

**2017- 2018** Board Chair

Randolph Family Health Care

Center at Merce Clinic

**2014 – 8/2017** Board Secretary

Randolph Family Health Care

Center at Merce Clinic

**2013- 2015** Guardian Ad Litem

18<sup>th</sup> Judicial District Juvenile

Court Advocate Guilford

County

**2014-2015** - Advisory Council

Salvation Army Boys and Girls

Club High Point

**Cardinal Innovations Health Care MCO- Kannapolis NC**

**Aug. 2016- July 2018**

Clinical Consultation Specialist

Conducted Behavior skills training- a research and evidence-based intervention to increase the clinical skills of care coordinators and their supervisors. Responsible for teaching trauma informed interventions to children and adults diagnosed with ASD, intellectual disability, and mental illness. Data collected over two years indicated social and statistical significance due to the decrease in emergency department visits and utilization of other crisis services. Managed crisis events, collected, and analyzed behavioral data to identify the purpose of the behavior. Integrated trauma informed strategies to control antecedent variables so as to increase opportunities for the individual to display the appropriate behavior and decrease challenging behaviors. Facilitated weekly technical assistance phone calls with the provider agencies to identify strengths and weaknesses of current guidelines. Participated in clinical rounds with the medical department as an I/DD subject matter expert to provide strategies to address complex needs of Medicaid beneficiaries utilizing Home and Community Based Services.

**Center Point Human Services MCO - Winston Salem NC**

**March 2015- July 2016**

## **CURRICULUM DEVELOPED**

Direct Support Professionals

Training Series

#1 Enhancing Belonging The

I/DD Perspective

#2 Trauma & Intellectual

Disability

#3 Supported Decision Making

#4 Healthy Sexuality Children

with Complex Needs

#5 Positive Behavior Supports

Children with Autism

#6 \*Two Day Training- Sexual

Health Promotion for Adults

with I/DD

I/DD Care Coordinator- High-Cost High Risk/ Hospital

Liaison

Responsible for coordinating care for clients who are dual diagnosed (intellectual/developmental disability and mental health disorder) presenting in the emergency departments within a four-county catchment area.

Consult with Mobile Crisis and NC START to identify resources and placement options for dually diagnosed clients in crisis. Monitor provider delivered services to members in state facilities and other residential settings.

Develop person centered plans and other documentation to ensure that all services are delivered to the member to maintain and or improve quality of life. Create service notes in electronic health record system for each member contact. Ability to implement services members with Innovations waiver services, Money Follows the Person, and state funded services. Ability to communicate with Spanish speaking members. Performed various case management functions.

**University of North Carolina- Greensboro August 2014-to August 2017**

Social Clinical Research Associate- Human Development and Family Studies Department

Part Time

Responsible for data collection on the Development of Gratitude Project (A grant funded by the Templeton

## ADVOCACY

Tennessee I/DD Council-  
Clinical Discussion on Gender  
Dysphoria & I/DD May 2022

Oregon Department of  
Health & Human Services-  
Biopsychosocial Approach  
May 2022

## MEMBERSHIPS

#1 Association for Positive  
Behavior Support  
#2 National Association for the  
Dually Diagnosed  
#3 North Carolina Association  
for Behavior Analysis

Foundation): A study with data collection sites in Brazil, China, Turkey, Russia, South Korea and school systems in Georgia and Greensboro. Collect data in Guilford County Schools. Interview children and parents. Transcribe interviews for parents and children, code and categorize participant responses for future analysis. Currently co-authoring chapters for future publications (book and journal articles) and presentations.

### **Community Helps Network- Asheboro**

**May 2009- To Jan. 2015**

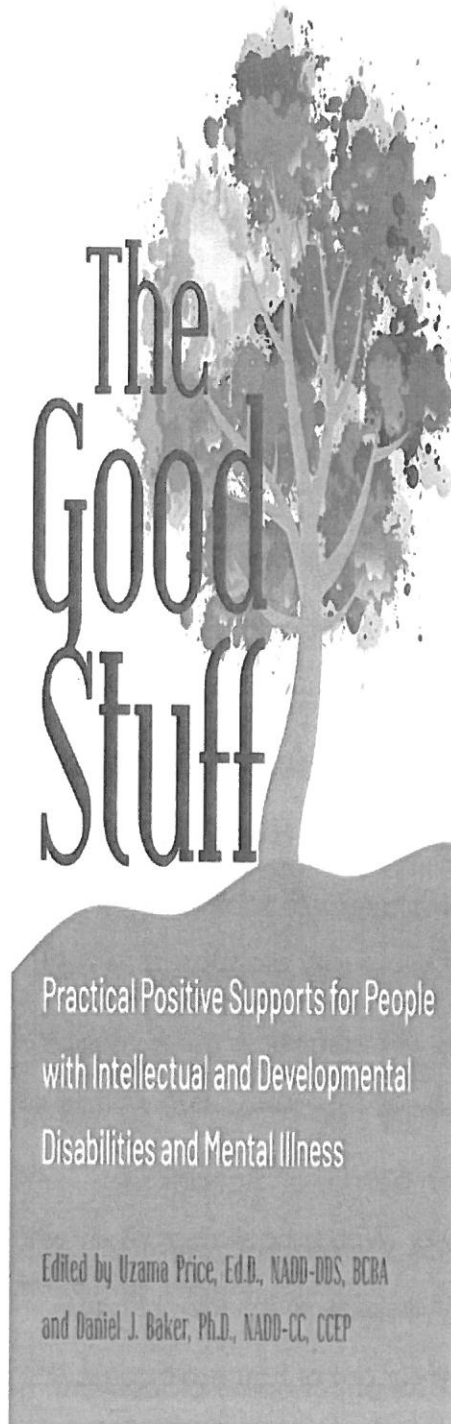
Site Director

Developed community partnerships with social services, law enforcement, medical facilities, and faith-based organizations to collaborate and create multidisciplinary teams to address unmet needs of children and families in Randolph County who are diagnosed with ASD, ID/MH. Responsible for training employees providing direct support for members that are dually diagnosed (ID/MH). Teach children and adults with disabilities using visual aids, verbal reinforcements, step by step instruction, as well as integrated the use of token boards and charts to document on task behavior. Worked collaboratively with the school system to assist children in this low-income community who are at risk for out of home placement. Performed case management duties of a Qualified Professional such as developed person-centered plans,



## PUBLICATIONS

#1



**Coming Soon Dec. 2022**

check Medicaid eligibility and authorizations, facilitated team meetings, manage crisis phone and incidents related to members in active crisis, and write service notes in electronic system. Hired, trained, and supervised staff providing enhanced mental health services such as Intensive in Home, Community Support Team, Substance Abuse Intensive Outpatient and Outpatient mental health therapy. Responsible for weekly, monthly, quarterly reports for executive leadership review. Reviewed person-centered plans, treatment plans and other diagnostic/assessment tools to ensure that clinicians were meeting program fidelity.

### **Rymac Industries- NC/Ohio Oct. 2005- Oct.2008**

Operations Director

Coordinated the Occupational Course of Study Program (OCS) with Thomasville School District for children with disabilities in foster care to develop on the job work experience for high school graduation. Developed a GED program for adults working on the production floor in collaboration with Guilford Technical Community College. Identified resources and programs to support production workers suffering from mental illness, homeless, and addiction.

#2 O'Brien, L., Mendonca, S. E., & Price, U. S. (2018). The development of gratitude in the United States. *Cross-Cultural Research*, 1-15. doi:10.1177/1069397117737053

#3 O'Brien, L., Liang, Y., Merçon-Vargas, E. A., Price, U. S., & Leon, E. D. (2017). Relations between parents' and children's gratitude. In J. R. H. Tudge & L. B. L. Freitas (Eds.), *Developing gratitude in children and adolescents*. Cambridge, UK: Cambridge University Press.

## PRESENTATIONS

---

### **Indiana Association of Rehabilitation Facilities, Inc. (INARF)**

**Oct. 2022** Healthy Sexuality a Right Not a Privilege

### **NADD 37<sup>th</sup> Annual Conference Virtual Dec. 2021**

Enhancing Belonging the I/DD Perspective

### **Southern Regional AHEC- Fayetteville NC. Feb. 2021**

Fostering Belonging & Sexual Health Promotion of Adults with I/DD

### **Southern Trans Health & Wellness Conference- Winston**

Salem NC. April 2021

Health Promotion for I/DD Individuals Within the LGBTQ Community

### **Southern Regional AHEC- Fayetteville NC. Feb. 2020**

Promoting Sexual Health of Adults with I/DD & Fostering Resilience a Trauma Perspective

### **NADD 36<sup>th</sup> Annual Conference- New Orleans, LA. Oct.**

2019

How to Foster Resiliency in Children

### **Medical Rounds Alliance Health Plan- Morrisville NC Aug.**

2019

Trauma and Intellectual Disability and the use of Positive Behavior Supports

### **Grand Rounds Cardinal Innovations Healthcare- Charlotte**

NC. May 22, 2018

Understanding the Importance of Natural Supports

## HOBBIES

Writing

Nature Walks

Cooking

Listening to music

## AWARDS

NADD Member of the year  
2021

**Grand Rounds** Cardinal Innovations Healthcare –

Charlotte NC. Feb.20, 2018

Understanding I/DD related Conditions

Uzama Price Ed. D., Keith McCoy MD, Barbara Agnello Ph  
D BCBA

**Southeastern Council on Family Relations-** Charlotte, NC

March16-18, 2017

Uzama Price, Erica Martin, Katelyn Stone, Elisa Merçon-  
Vargas, Lia O'Brien, and Jonathan Tudge- Association  
between children's materialistic and non-materialistic  
values and their interpersonal relations. Poster presented  
at the annual meeting of the Southeastern Council on  
Family Relations.

**Society for Research in Child Development-** Austin, Texas

April6-8, 2017

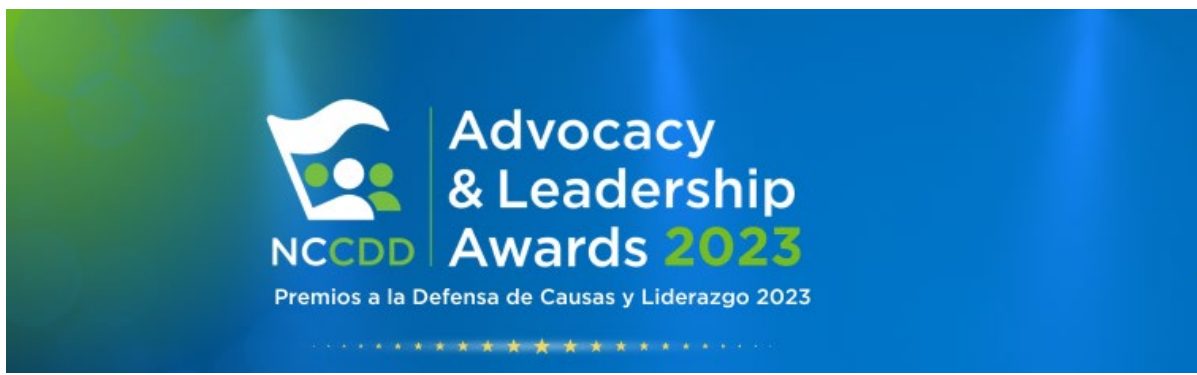
Lia O'Brien, Uzama Price, Elisa Merçon-Vargas, Yue Liang,  
Sara Mendonça, Imari McCoy, & Jonathan Tudge- Cross-  
cultural variability in the development of gratitude.

Presented as part of the symposium "Developing  
gratitude in children and adolescents, 1: Positive and  
negative correlates" (L. B. L. Freitas & J. Tudge, Chairs) at  
the biennial meetings of the Society for Research on Child  
Development.

**Society for the Study of Human Development-** Austin, Texas

Oct. 16-18, 2015

Uzama Price, Lia O'Brien and Jonathan Tudge – Gratitude in the context of the benefactor. Presented as part of the symposium "The development of gratitude in context" (L. O'Brien, Chair) at the biennial meetings of the Society for the Study of Human Development, Austin, TX.



## **Helen C. "Holly" Riddle Distinguished Service Award**

Helen C. "Holly" Riddle served as the Executive Director for the NCCDD for 23 years. Through her professionalism, innovation and tireless dedication to look beyond the barriers and focus on creative solutions, she led the journey to make North Carolina a state where inclusion and full participation are possible for all citizens. This award is the highest recognition given by the NCCDD to those professionals who have made lasting contributions towards improving opportunities, breaking down barriers, and promoting increased quality of life for people with intellectual and developmental disabilities.

In 2013, the NCCDD established the Helen C. "Holly" Riddle Award to celebrate the work of professionals with North Carolina's families and people with I/DD. The Council presents the award annually.

### **2023 Nominee**

**Janet Price-Ferrell**

4

**Woodward, Philip C**

---

**From:** Ingram, David  
**Sent:** Thursday, August 4, 2022 2:22 PM  
**To:** Woodward, Philip C  
**Subject:** FW: [External] Helen C. "Holly" Riddle Distinguished Service Award 2022 Nomination Application

David Ingram  
Director of Operations  
[NC Council on Developmental Disabilities \(NCCDD\)](#)  
NC Department of Health and Human Services  
(New) Office/TTY: 984-920-8204

**Don't wait to vaccinate. Find a COVID-19 vaccine location near you at [MySpot.nc.gov](https://www.myspot.nc.gov).**

**From:** Pamela Clark <pam-dillon@live.com>  
**Sent:** Friday, July 29, 2022 8:56 PM  
**To:** info@nccdd.org; Dempsey, Pamela H <Pam.Dempsey@dhhs.nc.gov>  
**Subject:** [External] Helen C. "Holly" Riddle Distinguished Service Award 2022 Nomination Application

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New submission

**Header**

## **Helen C. "Holly" Riddle Distinguished Service Award 2022 Nomination Application**

*The Helen C. "Holly" Riddle Distinguished Service Award is presented to an outstanding North Carolina professional whose work has improved the quality of life for people with intellectual and other developmental disabilities. The award will be presented at the quarterly meeting of the NC Council on Developmental Disabilities on November 2, 2022 in Cary, NC.*

**Section 1**

### **Section 1. Nomination Form**

**Name of Nominee**

Name of Nominee

Janet Price Ferrell

**Name**

Name

Janet Price-Ferrell

**Home Address**

Home Address

3 Ballentree Drive

**City**

City

Asheville

**State**

State

North Carolina

**Zip Code**

Zip Code

28803

**Phone Number**

Phone Number

828-216-7745

**The Nominee is an**

{The Nominee is an:caption}

{The Nominee is an:value}

{The Nominee is an:text}

**Section 2**

**Section 2. Listing of Qualifications**

**Brief Description**

{Brief Description:value}

**Listing of Qualifications is attached**

Listing of Qualifications is attached

Listing of Qualifications is attached

**Section 3**

**Section 3. Supporting Information**

**Identify three individuals who have personal knowledge of the efforts of the nominee**

{Identify three individuals who have personal knowledge of the efforts of the nominee:value}

**NOTE**

{NOTE:value}

**1**

1.

**Name1**

Name

Martha Thompson

**Home Address 1**

Home Address

133 Last Resort Terrace

**City 1**

City

Black Mountain

**State 1**

State

North Carolina

**Zip Code1**

Zip Code



28711

**Phone Number 1**

Phone Number

828-458-8576

**2**

2.

**Name2**

Name

Michelle Merritt

**Home Address 2**

Home Address

**City 2**

City

**State 2**

State

**Zip Code2**

Zip Code

**Phone Number 2**

Phone Number

919-268-7592

**3**

3.

**Name3**

Name

Jesse Smathers

**Home Address 3**

Home Address

28 New Jersey Ave

**City 3**

City

Asheville

**State 3**

State

North Carolina

**Organization**

Organization (if applicable)

FIRST

**Zip Code3**

Zip Code

28806

**Phone Number 3**

Phone Number

828-226-6646

**Nomination submitted by**

**Nomination submitted by:**

**Full name**

Full name

Pamela Clark

**Title relationship to nominee**

Title/relationship to nominee

EOR Team Lead/Community Navigator/Co-worker/Friend

**Nomination submitted Address**

Home Address

164 Forge Creek Lane

**Nomination submitted City**

City

Weaverville

**Nomination submitted State**

State

North Carolina

**Nomination submitted Zip**

Zip

28787

**Nomination submitted Phone**

Phone Number

828-775-6929

**Email**

Email

[pam-dillon@live.com](mailto:pam-dillon@live.com)

**Section 4**

**Section 4. Personal References (Required)**

Identify **three (3)** individuals as personal references who may be contacted to help evaluate the qualifications of the nominee.

**I have completed the included the following documents for consideration for the 2018 Advocacy and Leadership Awards**

{I have completed the included the following documents for consideration for the 2018 Advocacy and Leadership Awards:caption}

{I have completed the included the following documents for consideration for the 2018 Advocacy and Leadership Awards:value}

{I have completed the included the following documents for consideration for the 2018 Advocacy and Leadership Awards:text}

#### **upload brief**

{upload brief:caption}

{upload brief:value}

{upload brief:path}

{upload brief:localpath}

{upload brief:filename}

#### **I've read and followed the submission guidelines for my application to be considered for the 2018 Advocacy and Leadership Awards**

{I've read and followed the submission guidelines for my application to be considered for the 2018 Advocacy and Leadership Awards:caption}

{I've read and followed the submission guidelines for my application to be considered for the 2018 Advocacy and Leadership Awards:value}

{I've read and followed the submission guidelines for my application to be considered for the 2018 Advocacy and Leadership Awards:text}

#### **Captcha**

#### **Submit**

{Submit:caption}

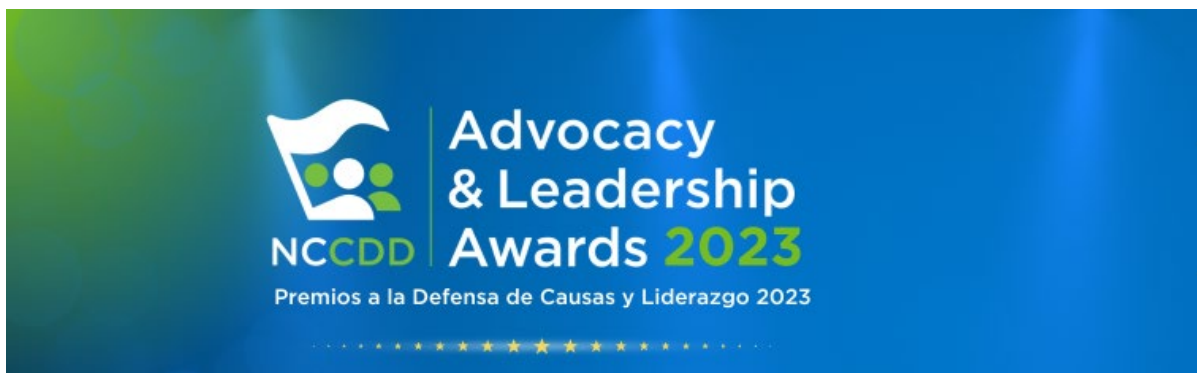
{Submit:value}

#### **Thank You**

Submission Options: NOTE: all pages of this application must be submitted by Sunday, July 31, 2022 in one of the three ways:

- **Email** the application form to Pam Hunter Dempsey, Systems Change Manager at [pam.dempsey@dhhs.nc.gov](mailto:pam.dempsey@dhhs.nc.gov) and [info@nccdd.org](mailto:info@nccdd.org)
- **Fax** the completed application to 984-920-8201. Please include cover sheet indicating Full Name and total number of pages.
- **Mail** the application to:  
North Carolina Council on Developmental Disabilities  
ATTN: NCCDD Advocacy and Leadership Awards, 2010 Mail Service Center, Raleigh, NC 27699-2010

official. Unauthorized disclosure of juvenile, health, legally privileged, or otherwise confidential information, including confidential information relating to an ongoing State procurement effort, is prohibited by law. If you have received this email in error, please notify the sender immediately and delete all records of this email.



## **Helen C. "Holly" Riddle Distinguished Service Award**

Helen C. "Holly" Riddle served as the Executive Director for the NCCDD for 23 years. Through her professionalism, innovation and tireless dedication to look beyond the barriers and focus on creative solutions, she led the journey to make North Carolina a state where inclusion and full participation are possible for all citizens. This award is the highest recognition given by the NCCDD to those professionals who have made lasting contributions towards improving opportunities, breaking down barriers, and promoting increased quality of life for people with intellectual and developmental disabilities.

In 2013, the NCCDD established the Helen C. "Holly" Riddle Award to celebrate the work of professionals with North Carolina's families and people with I/DD. The Council presents the award annually.

### **2023 Nominee**

**Lynn Hegedus**

**Woodward, Philip C**

---

**From:** Singletary, Latasha <lsingletary@moorevillenc.gov>  
**Sent:** Sunday, July 31, 2022 7:20 PM  
**To:** Woodward, Philip C; pam.demspey@dhhs.nc.gov; info@nccdd.org  
**Subject:** [External] Distinguished Service Award nominee | Lynn Hegedus  
**Attachments:** NCCDD\_Riddle\_Award\_App\_2022- Lynn Hegedus.pdf; Qualifications of Lynn Hegedus.pdf; 3 of 3 support letters for L.Hegedus.pdf; 1 of 3 support letters for L.Hegedus.pdf; 2 of 3 support letters for L. Hegedus.pdf

**CAUTION:** External email. Do not click links or open attachments unless you verify. Send all suspicious email as an attachment to Report Spam.

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Hi,  
Please find attached documents for the Distinguished Award nominee Lynn Hegedus.

Thank you



**Latasha Singletary**  
*Parks & Recreation Programs Manager*  
781 Agape Drive Mooresville, NC 28115  
Office: 704-663-5466  
[www.moorevillerecreation.org](http://www.moorevillerecreation.org)



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**Helen C. "Holly" Riddle  
Distinguished Service Award  
2022 Nomination Application**



**Advocacy  
& Leadership  
Awards 2022**

The Helen C. "Holly" Riddle Distinguished Service Award is presented to an outstanding North Carolina professional whose work has improved the quality of life for people with intellectual and other developmental disabilities. The award will be presented at the annual meeting of the NC Council on Developmental Disabilities on November 2, 2022 in Cary, NC, beginning at 5:30 p.m.

**Section 1. Nomination Form**

Name of nominee Lynn Hegedus  
Name (as you wish it to appear on the award) Lynn Hegedus  
Home address 195 Umberger Drive  
City Mount Ulla State NC Zip 28125  
Phone number 910-619-4651 Email lynnhegedus@gmail.com

**Section 2. Listing of Qualifications**

Please attach as a separate document a brief description (maximum 300 words) of the qualifications of the nominee for this award. Give specific information about the nominee's activities in improving the lives of people with intellectual and other developmental disabilities, including examples of significant contributions and leadership. Please include the following:

- List nominee's professional experience, contributions and other distinguishing professional characteristics
- Areas of strength, leadership and innovation in the area of intellectual and other developmental disabilities
- List nominee's distinguishing personal characteristics, advocacy work and other activities in the area of intellectual and other developmental disabilities

**Section 3. Supporting Information**

Identify **three** individuals who have knowledge of the efforts of the nominee.

NOTE: It is encouraged that individuals submit a short statement (maximum 300 words) in support of the nominee. Statements should include specific examples of work the nominee has done to influence positive change in the lives of people with intellectual and other developmental disabilities.

1. Name Betih Packard  
Home address 21329 Norman Shores Dr  
City Cornelius State NC Zip 28031  
Phone number 704-661-3953 Email bpackard2007@gmail.com



2. Name Erin Sullivan  
Home address 528 Ridge Ave  
City Mooreville State NC Zip 28115  
Phone number 516-661-3958 Email esullivan7788@gmail.com

3. Name Hakeem Edgerton, minor child of Marquita Williams  
Home address 114 Scenic Drive Apt 1  
City Mooreville State NC Zip 28115  
Phone number 704-500-4461 Email williamsteam2011@gmail.com

**Section 4. Personal References (Required)**

Identify **three (3)** individuals as personal references who may be contacted to help evaluate the qualifications of the nominee.

1. Name (Individual #1) Crystle Furin  
Phone number 704-277-4749  
Email crystledawn@aol.com

2. Name (Individual #1) Debbie Wyatt  
Phone number 704-307-1405  
Email wyattdebbie7@gmail.com

3. Name (Individual #1) Molly Stith  
Phone number 704-658-8493  
Email mollystith@hotmail.com

**Nomination submitted by:**

Full name Latasha Singletary  
Organization (if applicable) Town of Mooreville  
Title/relationship to nominee Recreation Programs Manager  
Home address 203 Golden Valley Drive  
City Mooreville State NC Zip 28115  
Phone number 910-232-6314  
Email lsingletary@moorevillenc.gov



---

I've read and followed the submission guidelines for my application to be considered for the 2022 Advocacy and Leadership Awards. I understand my application will not be considered if the following documents are not completed:

- Section 1: Completed
- Section 2: Completed with 'Listing of Qualifications' (required) attached.
- Section 3: Completed with 'Short Statements of Support' (optional) attached.
- Section 4: Completed (required)
- Submitted ON OR PRIOR TO, Sunday, July 31, 2022.

Submission Options: NOTE: all pages of this application must be submitted by Sunday, July 31, 2022 in one of the three ways:

- **Option ONE:** Email the application form to Pam Hunter Dempsey, Systems Change Manager, at [pam.dempsey@dhhs.nc.gov](mailto:pam.dempsey@dhhs.nc.gov) and [info@nccdd.org](mailto:info@nccdd.org)
- **Option TWO:** Fax the completed application to 984-920-8201. Please include cover sheet indicating Full Name and total number of pages.
- **Option THREE:** Mail the application to:  
North Carolina Council on Developmental Disabilities  
ATTN: NCCDD Advocacy and Leadership Awards  
2010 Mail Service Center, Raleigh, NC 27699-2010

Lynn Hegedus joined The Town of Mooresville Parks and Recreation Department in 2018 as the first Therapeutic Recreation Specialist. In four years, she has created countless opportunities for Mooresville residents with intellectual and developmental (dis)abilities. Through her **determination**, North Carolina Lake Norman Special Olympics delegation was made viable again; removing it from a probational status, increasing enrollment by over 300%, and providing over 20 sport adventures. Furthermore, the first in the state to offer an indoor rock-climbing program. She continues to work endless hours hosting successful fundraisers, seeking donations, and partnering with local companies to cover the cost of program equipment, supplies and travel expenses. As a result, Special Olympic athletes can participate without causing a financial burden on their families.

Lynn is dedicated to creating therapeutic recreation activities, enrichment opportunities, and valuable services, which can be seen in over 20 programs she invented, implemented, and instructs. Led by specialized facilitators and instructors, these small group interactive sessions, such as social outings and classroom activities, allow individuals to be among their peers, attain new experiences and skills, and develop self-confidence and personal goals.

An outstanding leader, Lynn is **passionate** about serving her community in her desire to share her knowledge and experiences, as well as volunteering with others who want to listen, learn and grow opportunities in the Lake Norman area. Lynn recently attended and presented "The Power of Purposeful Play" at the 2021 Chattanooga Autism Conference. She is a committed and active member of several therapeutic focused organizations. She is eager to learn, seeking new classes, conferences, and material dealing with intellectual and developmental disabilities. Lynn has obtained multiple therapeutic training certifications, while maintaining previous credentials. With local **advocates** like Lynn, the Town of Mooresville continues to expand opportunities to better serve our residents in therapeutic programming.

Latasha Singletary

If your actions inspire others to dream more, learn more, do more and become more, you are a leader."  
— John Quincy Adams. Lynn Hegedus is a true leader, motivator and nurturer! She not only touches the lives of her students, she changes them!

Lynn approached the leadership of the Exchange Club of Mooresville/Lake Norman in early 2021 with the idea of building an Exchange club for those with special needs. The executive board and Volunteer Field Representatives were extremely interested and began discussing this further with her and an Exchange member in Texas who had built a similar type club. Lynn helped us apply for an Exchange grant in order to help fund the club building, in which we were awarded \$1000. After many months of planning, the Able & Ready Exchange Club chartered March 30, 2022!

Lynn helped format and visualize the new club's meetings with activities, crafts, projects, events and guest speakers to keep them engaged. She helped determine which members could hold officer positions as well as board seats and administrative chairs. She stayed after school and allowed the club to meet after their last class on the 2nd and 4th Thursday of each month. She also incorporated Exchange into their summer camp schedule so they could easily continue to meet while school was out. She strived to give them not only the physical confidence through their Special Olympic program but the mental and emotional confidence by obtaining responsibilities, duties, public speaking opportunities and work projects in their community through the Able & Ready club.

Lynn recognizes her student's true potential and helps them strive to reach it! Lynn Hegedus helped all in this group to grow in so many ways and become leaders among their peers and in their community!

Beth Packard  
bpackard2007@gmail.com  
704-661-3953

I like Mrs. Lynn because she is so nice to me  
and my friend at camp. she pushes me to do my best  
and Hakeem thanks her. she made sure we had  
field + trips and had fun. I like that she talks  
to me and says nice things. I love Mrs. Lynn,

Love,  
Hakeem



Hakeem Edgerton, age 16

Mooresville High School | 11 graders

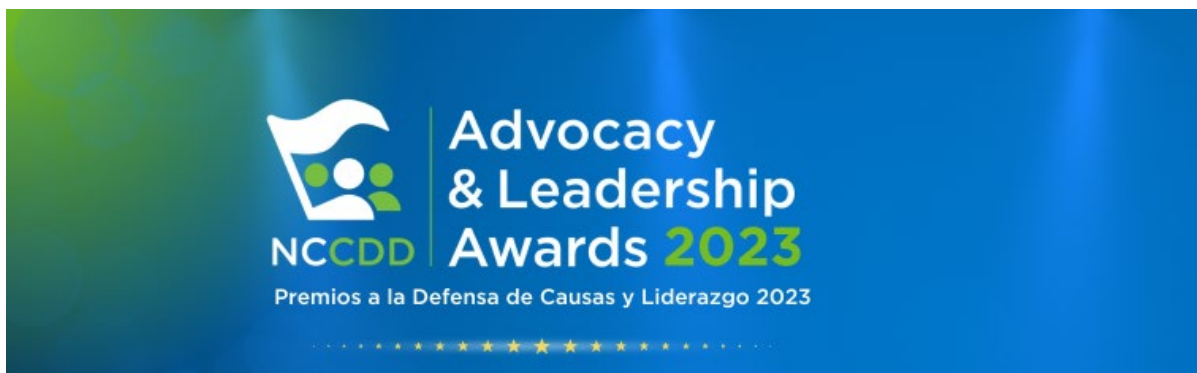
Son of Marquita Williams | 704-500-4461

In the short time that I have had the pleasure of knowing Lynn Hegedus, I have come to realize that she is the most hardworking, Dedicated, Caring, Ambitious, fantastic person with the biggest heart. Lynn lives her work every day. she has been the main person not only helping our community with special needs, but she is the driving force behind all things therapeutic/ Special Olympics here in Mooresville.

Lynn took over as the Special Olympics Lake Norman head of Delegation almost 5 years ago when the delegation desperately needed one. Since her first day on the job, she has pushed all of her athletes to grow, learn and reach for the stars. Lynn also brings change within her position with the Town of Mooresville Parks and Recreation as their Therapeutic recreation program specialist. In this position, she has another avenue to bring adventures, opportunities, enrichment, and social interaction to all people with special needs. From Programs to events, to sports, fundraisers, parades, and state games Lynn always strives to bring awareness to the Special Needs Community and offer families who need help finding avenues to this community a way to connect, learn and grow.

For all this and more I truly feel that Lynn deserves to be nominated for this award as she is always pushing to break all barriers, boundaries, and limits that are out there for all individuals with intellectual and other developmental disabilities. She never turns away anyone who wants to be included as well as pushes them to reach new heights and bring awareness to this amazing group of individuals who she loves unconditionally.

Submitted By:  
Erin Sullivan  
516-661-3958  
esullivan7788@gmail.com



## **Helen C. "Holly" Riddle Distinguished Service Award**

Helen C. "Holly" Riddle served as the Executive Director for the NCCDD for 23 years. Through her professionalism, innovation and tireless dedication to look beyond the barriers and focus on creative solutions, she led the journey to make North Carolina a state where inclusion and full participation are possible for all citizens. This award is the highest recognition given by the NCCDD to those professionals who have made lasting contributions towards improving opportunities, breaking down barriers, and promoting increased quality of life for people with intellectual and developmental disabilities.

In 2013, the NCCDD established the Helen C. "Holly" Riddle Award to celebrate the work of professionals with North Carolina's families and people with I/DD. The Council presents the award annually.

### **2023 Nominee**

**Nancy Stricker**

6

**Woodward, Philip C**

---

**From:** Ingram, David  
**Sent:** Thursday, August 4, 2022 2:21 PM  
**To:** Woodward, Philip C  
**Subject:** FW: [External] Helen C. "Holly" Riddle Distinguished Service Award 2022 Nomination Application  
**Attachments:** 62e462d633b49-Stricker-Nomination2022.pdf

David Ingram  
Director of Operations  
NC Council on Developmental Disabilities (NCCDD)  
NC Department of Health and Human Services  
(New) Office/TTY: 984-920-8204

Don't wait to vaccinate. Find a COVID-19 vaccine location near you at [MySpot.nc.gov](https://www.myspot.nc.gov).

**From:** Jenifer Welch <jeniferw@tvsinc.org>  
**Sent:** Friday, July 29, 2022 6:45 PM  
**To:** info@nccdd.org; Dempsey, Pamela H <Pam.Dempsey@dhhs.nc.gov>  
**Subject:** [External] Helen C. "Holly" Riddle Distinguished Service Award 2022 Nomination Application

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New submission

Header

## Helen C. "Holly" Riddle Distinguished Service Award 2022 Nomination Application

*The Helen C. "Holly" Riddle Distinguished Service Award is presented to an outstanding North Carolina professional whose work has improved the quality of life for people with intellectual and other developmental disabilities. The award will be presented at the quarterly meeting of the NC Council on Developmental Disabilities on November 2, 2022 in Cary, NC.*

Section 1

### Section 1. Nomination Form

Name of Nominee



Name of Nominee

Nancy Stricker

**Name**

Name

Nancy Stricker

**Home Address**

Home Address

59 Country Club Circle

**City**

City

Brevard

**State**

State

NC

**Zip Code**

Zip Code

28712

**Phone Number**

Phone Number

828-577-2473

**The Nominee is an**

{The Nominee is an:caption}

{The Nominee is an:value}

{The Nominee is an:text}

**Section 2**

**Section 2. Listing of Qualifications**

**Brief Description**

{Brief Description:value}

**Listing of Qualifications is attached**

Listing of Qualifications is attached

Listing of Qualifications is attached

**Section 3**

**Section 3. Supporting Information**

**Identify three individuals who have personal knowledge of the efforts of the nominee**

{Identify three individuals who have personal knowledge of the efforts of the nominee:value}

**NOTE**

{NOTE:value}

**1**

1.

**Name1**

Name

Carla Hill

**Home Address 1**

Home Address

126 Priscilla Lane

**City 1**

City

Hendersonville

**State 1**

State

NC

**Zip Code1**

Zip Code

28739

**Phone Number 1**

Phone Number

828-884-1575

**2**

2.

**Name2**

Name

Tom O'Brien

**Home Address 2**

Home Address

83 Morris Creek Road

**City 2**

City

Andrews

**State 2**

State

NC

**Zip Code2**

Zip Code

28901

**Phone Number 2**

Phone Number

828-421-9921

**3**

3.

**Name3**

Name

Judith Welch

**Home Address 3**

Home Address

PO Box 946

**City 3**

City

Brevard

**State 3**

State

NC

**Organization**

Organization (if applicable)

Transylvania Vocational Services

**Zip Code3**

Zip Code

28712

**Phone Number 3**

Phone Number

828-884-9491

**Nomination submitted by**

**Nomination submitted by:**

**Full name**

Full name

Jenifer Welch

**Title relationship to nominee**

Title/relationship to nominee

Past Coworker / Friend

**Nomination submitted Address**

Home Address

2042 Cashiers Valley Road

**Nomination submitted City**

City

Brevard

**Nomination submitted State**

State

NC

**Nomination submitted Zip**

Zip

28712

**Nomination submitted Phone**

Phone Number

828-884-1543

**Email**

Email

[jeniferw@tvsinc.org](mailto:jeniferw@tvsinc.org)

**Section 4**

**Section 4. Personal References (Required)**

Identify **three** (3) individuals as personal references who may be contacted to help evaluate the qualifications of the nominee.

**I have completed the included the following documents for consideration for the 2018 Advocacy and Leadership Awards**

{I have completed the included the following documents for consideration for the 2018 Advocacy and Leadership Awards:caption}

{I have completed the included the following documents for consideration for the 2018 Advocacy and Leadership Awards:value}

{I have completed the included the following documents for consideration for the 2018 Advocacy and Leadership Awards:text}

**upload brief**

{upload brief:caption}

{upload brief:value}

{upload brief:path}

{upload brief:localpath}

{upload brief:filename}

**Ive read and followed the submission guidelines for my application to be considered for the 2018 Advocacy and Leadership Awards**

{Ive read and followed the submission guidelines for my application to be considered for the 2018 Advocacy and Leadership Awards:caption}

{Ive read and followed the submission guidelines for my application to be considered for the 2018 Advocacy and Leadership Awards:value}

{Ive read and followed the submission guidelines for my application to be considered for the 2018 Advocacy and Leadership Awards:text}

**Captcha**

**Submit**

{Submit:caption}

{Submit:value}

**Thank You**

Submission Options: NOTE: all pages of this application must be submitted by Sunday, July 31, 2022 in one of the three ways:

- **Email** the application form to Pam Hunter Dempsey, Systems Change Manager at [pam.dempsey@dhhs.nc.gov](mailto:pam.dempsey@dhhs.nc.gov) and [info@nccdd.org](mailto:info@nccdd.org)
- **Fax** the completed application to 984-920-8201. Please include cover sheet indicating Full Name and total number of pages.
- **Mail** the application to:  
North Carolina Council on Developmental Disabilities  
ATTN: NCCDD Advocacy and Leadership Awards, 2010 Mail Service Center, Raleigh, NC 27699-2010

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### **Nomination of Nancy Stricker for the Helen C “Holly” Riddle Distinguished Service Award**

Nancy Stricker has a simple vision – understand someone’s ability and interest, and identify opportunities for them. Nancy’s innovation and pioneering work in improving lives of people with intellectual and other developmental disabilities is a life-long commitment that is most deserving of the Helen C “Holly” Riddle Distinguished Service Award.

Nancy’s career at Transylvania Vocational Services (TVS) began in 1974 as a Direct Support Professional, before becoming CEO in 1985.

Nancy expanded opportunities for disabled workers by transforming TVS from a sheltered workshop into an advanced manufacturer in the 1990s. Today, TVS is a federal contractor, largest manufacturer in Transylvania County, and makes positive social and economic impact in the county and region.

Her passion led TVS to become a modern integrated workforce providing the dignity of work, accommodations, and competitive wages and benefits for the most marginalized population in society – all while providing food for US food pantries, American Troops, and food aid to children living in food deprived nations.

Nancy is also credited with the expansion and growth of TVS’ programs including:

- adult day program
- life skills training for those with significant disabilities
- supported living services
- VR supported employment
- career counseling services for over 150 students

Her grassroots advocacy accomplishments are expansive. She is a founding member of MARC, this non-profit was created to help ensure that NC CRP’s had assistance in seeking contracts to provide stable on-going work.

Nancy’s efforts allowed for TVS to be accepted into the AbilityOne Program in 1988 and includes numerous awards: The *USDA Farm Service Agency Javits-Wagner O’Day Contractor of the Year*, the NC State Government *Outstanding Volunteer Service Award* and the *Transylvania Civitan Citizen of the Year Award*.

Nancy continues to be a disability rights ally and continues to advocate for disabled people by serving as the Chair of the TVS Board.



## Supporting Information

### **Carla Hill**

126 Priscilla Lane  
Hendersonville NC 28739  
(828).884.1575  
carla@tvsinc.org

For over 40 years, Nancy Stricker has brought ingenuity, passion, and leadership to the field of developmental disabilities. She believes in the dignity of work and has spent her career ensuring that people with disabilities have the opportunity to work. Nancy has been a tireless advocate promoting TVS as an organization where people with disabilities can earn excellent wages and do work that benefits others. Under Nancy's leadership, TVS established contracts with USDA and the Department of Defense that offer employment to people with disabilities. Employees with disabilities package powdered milk for Food Banks and feeding programs, nationally, as well as, package bakery mixes and nuts that feed the military. The slogan, People with Disabilities Working to Feed the World, says it all. Nancy, as CEO, would settle for nothing less than quality services and products for every customer, whether that is an individual supported or a Federal customer. Service excellence is her expectation.

As current TVS Board of Directors member, she continues to provide steadfast leadership. She shares her experience, maintains the TVS history, and continues her long-time commitment to the provision of quality services and supports for individuals with disabilities, their families, and the community. Nancy is deserving of the Helen C. "Holly" Riddle Distinguished Service Award. Her determination and advocacy have enabled countless individuals with disabilities and barriers to employment to find opportunities for employment, be it employment at TVS or other employment in the area. Nancy has been instrumental in the creation of supports and services that allow individuals with intellectual and developmental disabilities to live their best lives.

## Supporting Information

### **Tom O'Brien**

83 Morris Creek Road  
Andrews NC 28901  
(828).421.9921  
tom@industrialopportunitites.com

Nancy has 48 years of experience advocating for adults with Intellectual and other developmental disabilities. Starting in 1974 Nancy was inspired to begin the grassroots efforts to advocate for vocational services to adults with developmental disabilities and worked tirelessly to develop the community resources to grow IDD services in the Transylvania County and in WNC. Nancy became very active in the North Carolina Association of Rehabilitation Facilities and MARC the regional association serving the 23 western counties. Nancy's leadership skills and her thoughtful and measured responses to any policies and issues concerning IDD services, were recognized early in her career. Nancy is the embodiment of what you are looking for in choosing a Leader, employee, board member or friend. Nancy was nominated several times to be the Chair of the MARC Board of Directors.

Nancy has exhibited her wisdom, loyalty, and dependability beyond reproach. Nancy spent many hours traveling to Raleigh and Washington D.C. , with a belief that she could make things better with hard work and dedication to her mission. And prove the doubters that the mission would be met, often at times when resources were very limited. The Transylvania Vocational Services,(TVS) Community Rehabilitation Program is a regional, state, and national model. TVS is a testament to the High Standard set by Nancy for programs and services to the individuals with IDD in the community, Western North Carolina and the State of North Carolina.

Nancy is a Role Model for all of us in the field of working and advocating for services to the individuals with IDD. Nancy has pushed the boundaries with a passion, purpose, integrity and sensitivity setting an example for other along the way and that follow her in providing services and advocating for services.

## Supporting Information

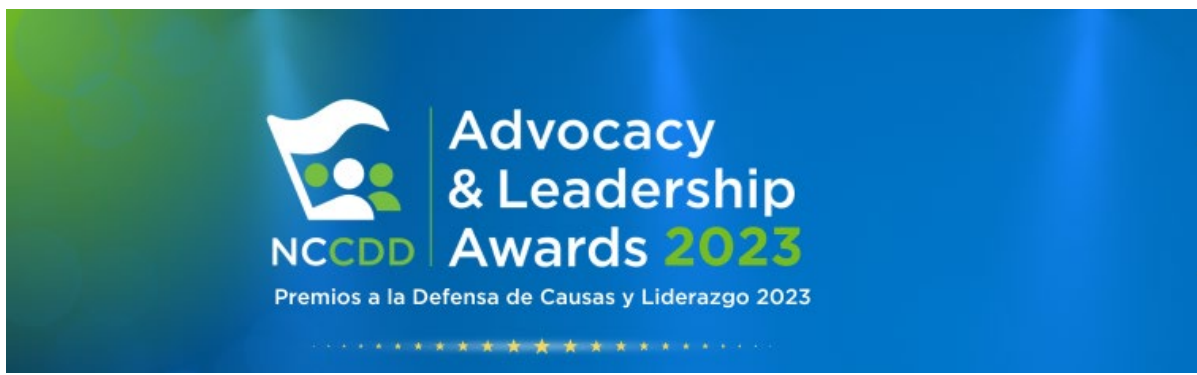
**Judith C Welch, AuD**

PO Box 946  
Brevard NC 28712  
(828).884.9491  
judeears@citcom.net

I am writing in support of the nomination of Nancy B. Stricker for the Helen C "Holly" Riddle Distinguished Service Award. In my professional work as an audiologist, I became familiar with TVS, as I provided services to employees with hearing loss. During my years on the TVS board, I came to recognize Nancy's gifts and skills as she managed the work of overseeing this marvelous agency, which continues to offer life changing training, support and employment to persons with disabilities and challenges to employment.

I have said it before, but it bears repeating, "I knew she was smart, but I didn't know just how smart!" Nancy has the ability to visit members of Congress and dignitaries in various branches of the federal government to advocate for programs that affect the stream of funding for TVS operations, and then come back to Brevard and work side by side with persons with challenges to employment, who love and admire their leader. She has never lost sight of the mission of TVS, and her legacy is seen in the lives of the thousands of people who have been offered the chance to participate in meaningful work.

During her years working at TVS and then becoming the director, the agency has evolved from a small workshop environment to a multimillion-dollar plant, offering employment here in our town to hundreds of people. I fully credit Nancy Stricker with this growth. She is a rare combination of intelligence and heart and I wholeheartedly approve and support this nomination.



## **Helen C. "Holly" Riddle Distinguished Service Award**

Helen C. "Holly" Riddle served as the Executive Director for the NCCDD for 23 years. Through her professionalism, innovation and tireless dedication to look beyond the barriers and focus on creative solutions, she led the journey to make North Carolina a state where inclusion and full participation are possible for all citizens. This award is the highest recognition given by the NCCDD to those professionals who have made lasting contributions towards improving opportunities, breaking down barriers, and promoting increased quality of life for people with intellectual and developmental disabilities.

In 2013, the NCCDD established the Helen C. "Holly" Riddle Award to celebrate the work of professionals with North Carolina's families and people with I/DD. The Council presents the award annually.

### **2023 Nominee**

**Pamela Shipman**

5

**Woodward, Philip C**

---

**From:** Ingram, David  
**Sent:** Tuesday, August 2, 2022 10:28 AM  
**To:** Woodward, Philip C  
**Subject:** FW: [External] Leadership Award 2022 Nomination Application  
**Attachments:** 62e6a83d45e8f-Submission Cover Letter.docx

David Ingram  
Director of Operations  
NC Council on Developmental Disabilities (NCCDD)  
NC Department of Health and Human Services  
(New) Office/TTY: 984-920-8204

Don't wait to vaccinate. Find a COVID-19 vaccine location near you at [MySpot.nc.gov](https://MySpot.nc.gov).

**From:** Allison Crotty, MCSW, LCSW <acrotty@partnersbhm.org>  
**Sent:** Sunday, July 31, 2022 12:05 PM  
**To:** info@nccdd.org; Dempsey, Pamela H <Pam.Dempsey@dhhs.nc.gov>  
**Subject:** [External] Leadership Award 2022 Nomination Application

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New submission

Header

## North Carolina Leadership Achievement Award 2022 Nomination Application

*The North Carolina Leadership Achievement Award is presented to an outstanding North Carolina self-advocate whose work has improved the quality of life for people with intellectual and other developmental disabilities. The award will be presented at the quarterly meeting of the NC Council on Developmental Disabilities on November 2, 2022 in Cary, NC.*

Section 1

### Section 1. Nomination Form

Name of Nominee

Name of Nominee

Pamela Shipman

**Name**

Name

Pamela Shipman

**Home Address**

Home Address

3923 Amarillo Drive SW

**City**

City

Concord

**State**

State

NC

**Zip Code**

Zip Code

28027

**Phone Number**

Phone Number

980-622-4914

**Section 2**

**Section 2. Listing of Qualifications**

**Brief Description**

If necessary, please attach as a separate document a brief description (not to exceed 300 words) of the qualifications of the nominee for this award. Give specific information about the nominee's activities in improving lives of people with intellectual or other developmental disabilities, including examples of significant contributions and leadership. Please include the following:

- List nominee's advocacy experience
- Areas of strength/experience/achievements in the area of intellectual or other developmental disabilities.

- List nominee's volunteer experience

**Listing of Qualifications is attached**

'Listing of Qualifications' is attached.

'Listing of Qualifications' is attached.

### **Section 3**

### **Section 3. Supporting Information**

**Identify three individuals who have personal knowledge of the efforts of the nominee**

{Identify three individuals who have personal knowledge of the efforts of the nominee:value}

#### **NOTE**

NOTE: It is encouraged that individuals submit a short statement (maximum 300 words) in support of the nominee. Statements should include specific examples of work the nominee has done to influence positive change in the lives of people with intellectual and other developmental disabilities.

**1**

1.

#### **Name1**

Name

Peggy Trehune, PhD, MBA, OT/L

#### **Home Address 1**

Home Address

350 Albemarle Ave. St. 101

#### **City 1**

City

Albemarle

#### **State 1**

State

NC

#### **Zip Code1**

Zip Code

28001

**Phone Number 1**

Phone Number

704-986-1536

**2**

2.

**Name2**

Name

Doty Foley

**Home Address 2**

Home Address

704 Spindlewood

**City 2**

City

Pittsboro

**State 2**

State

NC

**Zip Code2**

Zip Code

27312

**Phone Number 2**

Phone Number

919-452-7224

**3**



3.

**Name3**

Name

Sam Hedrick

**Home Address 3**

Home Address

**City 3**

City

**State 3**

State

**Zip Code3**

Zip Code

**Phone Number 3**

Phone Number

910-527-7525

**Nomination submitted by**

**Nomination submitted by:**

**Full name**

Full name

Allison Crotty, MCSW, LCSW

**Organization**

Organization (if applicable)

**Title relationship to nominee**

Title/relationship to nominee

Member Engagement Direct Partners Health Management

**Nomination submitted Address**

Home Address

9149 Barnett Rd

**Nomination submitted City**

City

Concord

**Nomination submitted State**

State

NC

**Nomination submitted Zip**

Zip

28027

**Nomination submitted Phone**

Phone Number

7045024009

**Email**

Email

[acrotty@partnersbhm.org](mailto:acrotty@partnersbhm.org)

**Section 4**

**Section 4. Personal References (Required)**

Identify **three** (3) individuals as personal references who may be contacted to help evaluate the qualifications of the nominee.

**I have completed the included the following documents for consideration for the 2018 Advocacy and Leadership Awards**

{I have completed the included the following documents for consideration for the 2018 Advocacy and Leadership Awards:caption}

{I have completed the included the following documents for consideration for the 2018 Advocacy and Leadership Awards:value}

{I have completed the included the following documents for consideration for the 2018 Advocacy and Leadership Awards:text}

**upload brief**

{upload brief:caption}

{upload brief:value}

{upload brief:path}

{upload brief:localpath}

{upload brief:filename}

**Ive read and followed the submission guidelines for my application to be considered for the 2018 Advocacy and Leadership Awards**

{Ive read and followed the submission guidelines for my application to be considered for the 2018 Advocacy and Leadership Awards:caption}

{Ive read and followed the submission guidelines for my application to be considered for the 2018 Advocacy and Leadership Awards:value}

{Ive read and followed the submission guidelines for my application to be considered for the 2018 Advocacy and Leadership Awards:text}

**Captcha**

**Submit**

{Submit:caption}

{Submit:value}

**Thank You**

Submission Options: NOTE: all pages of this application must be submitted by Sunday, July 31, 2022 in one of the three ways:

- **Email** the application form to Pam Hunter Dempsey, Systems Change Manager at [pam.dempsey@dhhs.nc.gov](mailto:pam.dempsey@dhhs.nc.gov) and [info@nccdd.org](mailto:info@nccdd.org)
- **Fax** the completed application to 984-920-8201. Please include cover sheet indicating Full Name and total number of pages.
- **Mail** the application to:  
North Carolina Council on Developmental Disabilities  
ATTN: NCCDD Advocacy and Leadership Awards, 2010 Mail Service Center, Raleigh, NC 27699-2010

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Dotty Foley  
704 Spindlewood  
Pittsboro, NC 27312  
919.452.7224

Philip C Woodward, Systems Change Manager  
North Carolina Council on Developmental Disabilities  
ATTN: NCCDD Advocacy and Leadership Awards  
2010 Mail Service Center, Raleigh, NC 27699-2010

Mr. Woodward:

It is with enthusiasm and great pleasure that I am writing to nominate Pam Shipman for the Helen C. "Holly" Riddle Distinguished Service Award.

I am personally and professionally acquainted with Pam as she and I serve on the Supported Living Action Team Workgroup. Within the group, we work together in the subgroups of Supported Living Budget Team and Direct Service Professionals.

Pam has made significant and long-lasting contributions in both working groups as she is actively working to create a more just and better North Carolina by improving the systems that serve people with I/DD.

Under Pam's leadership, Pam gathered a group of advocates and met with Deputy Secretary for NC Medicaid, Dave Richard, and leadership at DHHS, to effectively advocate for the approval of a technical amendment in North Carolina's 1915(c) Innovations, allowing for an exception to the \$135,000 waiver limit. This allows for NC Innovations beneficiaries using Supported Living Level III to exceed \$135,000 Waiver Cost Limit to ensure health, safety, and wellbeing.

This has resulted in the ability for dozens of NC Innovations beneficiaries using Supported Living Level III to receive the medically necessary services they require to live in their own home in the community, and for provider agencies to deliver these services. This work alone will bring lasting critical change for NC citizens with I/DD by ensuring access to the broader community and opportunities to live, work and participate in their community.

Additionally, Pam has tirelessly devoted her time each week over the past year working with the Direct Service Provider Group to advocate to increase DSPs wages for individuals under the Innovations Medicaid Waiver.

Pam's unwavering focus, extensive knowledge, kindness, and willingness to help others in the world of I/DD is rare. I highly recommend Pam Shipman for this award. Thank you for your consideration.

Best wishes,  
Dotty Foley  
919.452.7224

**Woodward, Philip C**

---

**From:** Ingram, David  
**Sent:** Tuesday, August 2, 2022 10:29 AM  
**To:** Woodward, Philip C  
**Subject:** FW: [External] NCCDD's Helen C. "Holly" Riddle Distinguished Service Award 2022 (decrypt)  
**Attachments:** Submission Cover Letter.docx; Pam Shipman - NCCDD Nomination and Qualifications-Peggy Trehune.pdf; Pam Shipman - NCCDD Nomination Additional Supporting Statements.pdf; Pam Shipman - NCCDD Nomination Supporting Statements.pdf; Pam Shipman Letter-Pat Porter.docx; Pam Shipman NCCDD-Dotty Foley.pdf; Pam Shipman NCCDD Nomination - Consolidated.docx

David Ingram  
Director of Operations  
NC Council on Developmental Disabilities (NCCDD)  
NC Department of Health and Human Services  
(New) Office/TTY: 984-920-8204

**Don't wait to vaccinate. Find a COVID-19 vaccine location near you at [MySpot.nc.gov](https://www.myspot.nc.gov).**

**From:** Allison Crotty <ACrotty@partnersbhm.org>  
**Sent:** Sunday, July 31, 2022 12:10 PM  
**To:** Dempsey, Pamela H <Pam.Dempsey@dhhs.nc.gov>; info@nccdd.org  
**Subject:** [External] NCCDD's Helen C. "Holly" Riddle Distinguished Service Award 2022 (decrypt)

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Dear Committee Members,

Attached you will find nomination materials for Pamela Shipman for NCCDD's Helen C. "Holly" Riddle Distinguished Service Award. I am submitting this nomination on behalf of many. I submitted the nomination electronically and am emailing supporting documentation.

If you have questions about this nomination, please do not hesitate to reach out to me. We look forward to hearing the results of this year's selection process.

Sincerely,



**ALLISON CROTTY, MSW, LCSW** | Member Engagement Director  
Partners Health Management  
901 S New Hope Road, Gastonia, NC 28054

WEB: [partnersbhm.org](http://partnersbhm.org)

EMAIL: [acrotty@partnersbhm.org](mailto:acrotty@partnersbhm.org)

PHONE: 704-860-3624

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# Allison Crotty, MSW, LCSW

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9149 Barnett Rd, Concord, NC 28027 | 704-502-4009 | acrotty10@gmail.com

July 31, 2022

North Carolina Council on Developmental Disabilities  
Helen C. "Holly" Riddle Distinguished Service Award

Dear Nomination Committee:

As soon as I received notification this week, I reached out to several advocacy champions to support a nomination for Pamela Shipman for Helen C. "Holly" Riddle Distinguished Service Award. Not surprisingly, Peggy Terhune and others had nominated Pam for this award last year, so I am including the nomination documents for your review for this year's award. Pam truly embodies the spirit and merit of this esteemed recognition in her life's work and her continued arduous efforts to improve the lives of individuals and families with Intellectual/Developmental Disabilities.

I have known Pam since 2010 and worked with her professionally, on advocacy committees and personally to advance systems and improve services for members and families in our system. Her wealth and breadth of knowledge, out-of-the-box thinking, determination, sense of integrity and seeing all sides of issues contributed significantly to North Carolina successfully building and continuously improving our robust and successful managed care systems for individuals and families with Intellectual/Developmental Disabilities.

Thank you for your consideration!

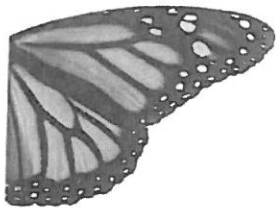
**Sincerely,**



**Allison Crotty**

7-31-22





July 21, 2021

Philip C. Woodward, Systems Change Manager  
North Carolina Council on Developmental Disabilities  
ATTN: NCCDD Advocacy and Leadership Awards  
2010 Mail Service Center  
Raleigh, NC 27699-2010

Dear Mr. Woodward and Members of the Awards Selection Committee:

Pam Shipman has dedicated her life and career to serving people with intellectual and developmental disabilities (I/DD). While her professional path led to positions of leadership and significant responsibility, Pam remains committed to being a voice for people with disabilities and their families and to prioritizing the needs of individuals so they can lead meaningful, productive lives.

Pam is a tireless advocate for individuals and families. She understands the system and is willing to speak on their behalf. In just one example of many, Pam has been a long-time advocate for a young woman with I/DD who also has a stoma that, due to funding limitations, prevents her from receiving care. Pam has attended meetings, explained the care needed and effectively illustrated how a provider could do this. While funding remains an issue, Pam continues to advocate for this young woman.

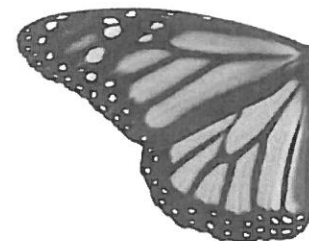
During her tenure as CEO of Piedmont Behavioral Health, Pam identified opportunities to increase the numbers of people who could receive care. She developed a waiver agreement between the federal government, the state of North Carolina and Piedmont that lasted for five years, ultimately saving the state \$17 million. That visionary effort led to our state's system of managed care organizations and to the Medicaid standard and tailored plans currently being implemented.

Today, Pam works for Monarch as an advocate, educating the North Carolina General Assembly about critical issues like direct support workforce salaries. She has incredible knowledge of the I/DD system, and she uses that knowledge to work directly with families to get the support they need. She continues to be a leader in shaping ideas and solutions that are important to the people of this state.

Pam Shipman is a kind, caring individual and is highly deserving of the Helen C. "Holly" Riddle Distinguished Service Award.

Sincerely,

Peggy S. Terhune, Ph.D., M.B.A., OT/L  
President and Chief Executive Officer



Re: The Helen C. "Holly" Riddle Distinguished Service Award Nominee – Pam Shipman

July 19, 2021

Dear NC Council on DD Award Review Committee:

I have known Pam Shipman for twelve years. She genuinely cares for individuals with IDD and their families and strongly advocates to have their needs met properly. Key observations noted immediately:

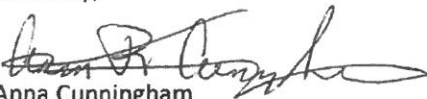
1. Pam really wanted to know the individuals with disabilities and their families.
2. Individuals with disabilities and their families felt comfortable to share their innermost concerns and participate in the collective learning process.
3. Pam shared meaningful transparent information, and everyone's voice was highly valued.
4. Pam listened and supported what individuals with disabilities and their families felt was most important, like the CFAC annual event evening of dancing and socializing.

Pam continues to improve lives, encourage better outcomes, and include the REAL voices of those with lived experiences. Two recent examples highlight Pam as a champion for our IDD population:

- 2019 to June 2020, Pam facilitated a small group of IDD families who were able to successfully advocate for appropriate funding for Supported Living level 3 for their loved ones with IDD who had significant needs requiring 24/7 support to be able to live in the community. Pam continues to be involved with a Supported Living 2/3 Action Team that researches ways to improve and develop best practices.
- From 2020, our NC DSP Workgroup is a grassroots advocacy group to increase and strengthen the NC DSP workforce for individuals with I/DD. Pam is one of our integral experts who makes it possible for our workgroup members to advocate strongly at key moments with the right information to the decisionmakers. She does an amazing job of presenting difficult system concepts and generously gives time and expertise EVERY step of the way.

Pam Shipman is one reason we all can have a most cherished gift – the gift of HOPE for the future in NC for our IDD population!

Sincerely,

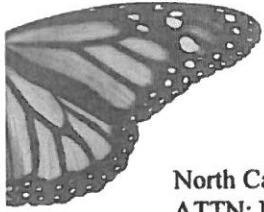


Anna Cunningham  
Co-Chair of the NC DSP Workgroup  
IDD Parent Advocate

919-623-6863 (cell) – can text or call

Email: [arhams63@gmail.com](mailto:arhams63@gmail.com)

Feel free to contact me if you have any specific questions.



# Monarch

Helping Dreams Take Flight

North Carolina Council on Developmental Disabilities  
ATTN: NCCDD Advocacy and Leadership Awards Committee  
2010 Mail Service Center  
Raleigh, NC 27699-2010

Dear friends,

I am pleased to support Dr. Peggy Terhune's nomination of Pamela Shipman for the Helen C. "Holly" Riddle Distinguished Service Award.

Pam has worked tirelessly since I met her to increase opportunities for people with disabilities, decrease their barriers, and improve the quality of life for others. She has served her community, agency, and state consistently and with honor, dedication, and heart.

I have known Pam since 1989. She was my direct supervisor and mentor for over 12 years when I was with Piedmont Behavioral Healthcare, now Cardinal Innovations Healthcare. I was fortunate to work with her as a provider and was thrilled when she joined Monarch because I knew of all the good work she would continue to accomplish for the people we support and the NC system.

I could write a book on the things I admire about Pam! So much of what I know today came from her teaching, guidance, and being my role model. She has always taken the time to support and encourage me and the values she taught me for working with people are those that I carry with me today. Her knowledge, vision, and effectiveness are unmatched.

Pam has always put the people we support in the forefront of her decisions, and their achievements, health, and success are always her goal. I honestly do not think the North Carolina system, or I personally, would be where we are today if it were not for Pam.

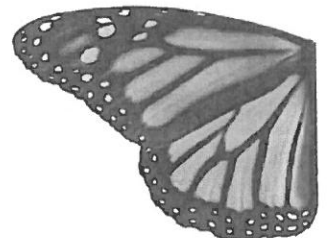
I cannot think of a more deserving person for this distinguished award.

Sincerely,

*Caroline Fisher*

Caroline Z. Fisher  
Project Director, Monarch  
Long-Term Services and Supports

161 Eastcliff Drive SE  
Concord, NC 28025  
704-305-9066  
Caroline.Fisher@monarchnc.org



Dotty Foley  
704 Spindlewood  
Pittsboro, NC 27312  
919.452.7224

Philip C Woodward, Systems Change Manager  
North Carolina Council on Developmental Disabilities  
ATTN: NCCDD Advocacy and Leadership Awards  
2010 Mail Service Center, Raleigh, NC 27699-2010

Mr. Woodward:

It is with enthusiasm and great pleasure that I am writing to nominate Pam Shipman for the Helen C. "Holly" Riddle Distinguished Service Award.

I am personally and professionally acquainted with Pam as she and I serve on the Supported Living Action Team Workgroup. Within the group, we work together in the subgroups of Supported Living Budget Team and Direct Service Professionals.

Pam has made significant and long-lasting contributions in both working groups as she is actively working to create a more just and better North Carolina by improving the systems that serve people with I/DD.

Under Pam's leadership, Pam gathered a group of advocates and met with Deputy Secretary for NC Medicaid, Dave Richard, and leadership at DHHS, to effectively advocate for the approval of a technical amendment in North Carolina's 1915(c) Innovations, allowing for an exception to the \$135,000 waiver limit. This allows for NC Innovations beneficiaries using Supported Living Level III to exceed \$135,000 Waiver Cost Limit to ensure health, safety, and wellbeing.

This has resulted in the ability for dozens of NC Innovations beneficiaries using Supported Living Level III to receive the medically necessary services they require to live in their own home in the community, and for provider agencies to deliver these services. This work alone will bring lasting critical change for NC citizens with I/DD by ensuring access to the broader community and opportunities to live, work and participate in their community.

Additionally, Pam has tirelessly devoted her time each week over the past year working with the Direct Service Provider Group to advocate to increase DSPs wages for individuals under the Innovations Medicaid Waiver.

Pam's unwavering focus, extensive knowledge, kindness, and willingness to help others in the world of I/DD is rare. I highly recommend Pam Shipman for this award. Thank you for your consideration.

Best wishes,  
Dotty Foley  
919.452.7224

**From:** Hedrick, Sam  
**Sent:** Monday, July 12, 2021 9:58 AM  
**To:** Peggy Terhune <[Peggy.Terhune@MonarchNC.Org](mailto:Peggy.Terhune@MonarchNC.Org)>  
**Subject:** RE: [External] Pam Shipman and the DD Council Award

Pam Shipman is not only a pioneer in the field of Managed Care and support for people with I/DD, she helped to pave the way for all LME/MCOs to become Managed Care and now, Tailored Plans. She is not only a fierce advocate for persons with I/DD, she has supported career ladders and the professional recognition of Direct Support Professionals, since its earliest inception. As the CEO of Piedmont Behavioral Health, later known as Cardinal Innovations, Pam set in motion the design work of "regional" approaches to services, support, and management, where the Managed Care entity would have a bird's eye view of the needs of people in the region and service system. In addition, Pam has been a friend and mentor to countless numbers of people who came into the system wanting to make a difference, but without fully understanding how to effect change. I am one of those people that she helped to groom and support. She remains a "trusted" friend, ally, and knowledgeable professional who many of us turn to for advice and guidance. She is now serving as one of the Committee chairs for the Department's Olmstead work. We look forward to seeing what transformative, innovative, improved "outcome" recommendations that she and her Committee bring forward and not just now, but, hopefully, long into the future.

Sam

**Sam Hedrick, JD**  
Senior Advisor ADA  
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NC Council on Developmental Disabilities

Helen "Holly" Riddle Award Selection Committee

July 20, 2021

Dear Committee Members:

I am writing in strong support of the nomination of Pam Shipman to be the recipient of this year's Holly Riddle Award. In the early 80s I served as Pam's mentor in her Special Education Master's degree internship at the UNC Division for Disorders of Development and Learning (Now the Carolina Institute for Developmental Disabilities). She was an exceptional student working within this multi-disciplinary setting. Her compassion and commitment were evident as she worked with individuals with disabilities and their families, and that same compassion has endured throughout her career.

When I served as Chief of Developmental Disabilities for the state, I had the good fortune to work with Pam in several other capacities as she became the Chief Operations Officer at Piedmont Behavioral Health. PBH was the cutting edge regional BH-IDD program in the state offering unique and research-based services to children and adults. PBH became the model for our current public managed care system. By all measures, the program Pam operated was held in high regard by consumers and families exceeding all quality goals. When PBH converted to Cardinal Innovations, Pam became the CEO and guided that program with full attention to the needs of individuals with IDD and their families in an extraordinarily complex environment. Her current work with Monarch has demonstrated a further commitment to improve the quality of lives for people with disabilities. Families and individuals frequently call upon her to help them solve issues. Why? Because they understand that she "gets it"! She is a pragmatic problem solver and her contributions to individuals with disabilities and their families in the state of NC are immeasurable.

She would be a worthy recipient of this award and I recommend her without reservation.

Patricia B. Porter, Ph.D.

Former Chief of NC Developmental Disability Services

And Senior Policy Advisor to the NC General Assembly

**Pam Shipman Nomination**  
**North Carolina Council on Developmental Disabilities**  
**Helen C. "Holly" Riddle Distinguished Service Award**  
**Summer 2021**

**Primary Nomination Statement (300/300 words)**

**Peggy S. Terhune, President & CEO of Monarch**

Pam Shipman has dedicated her life and career to serving people with intellectual and developmental disabilities (I/DD). While her professional path led to positions of leadership and significant responsibility, Pam remains committed to being a voice for people with disabilities and their families and to prioritizing the needs of individuals so they can lead meaningful, productive lives.

Pam is a tireless advocate for individuals and families. She understands the system and is willing to speak on their behalf. In just one example of many, Pam has been a long-time advocate for a young woman with I/DD who also has a stoma that, due to current funding limitations, prevented her from receiving care. Pam has attended meetings, explained the care needed and effectively illustrated how a provider could do this. While funding remains an issue, Pam continues to advocate for this young woman.

During her tenure as CEO of Piedmont, Pam identified opportunities to increase the numbers of people who could receive care. She developed a waiver agreement between the federal government, the state of North Carolina and Piedmont that lasted for five years, ultimately saving the state \$17 million. That visionary effort led to our state's system of managed care organizations and to the Medicaid standard and tailored plans currently being implemented.

Today, Pam works for Monarch as an advocate, educating the North Carolina General Assembly about critical issues like direct support workforce salaries. She has incredible knowledge of the I/DD system in North Carolina, and she uses that knowledge to work directly with families to get the support they need. She continues to be a leader in shaping ideas and solutions that are important to the people of this state.

Pam Shipman is a kind, caring individual and is highly deserving of the Helen C. "Holly" Riddle Distinguished Service Award.

**1<sup>st</sup> Supporting Nomination Statement (228/300 words)**

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In addition, Pam has been a friend and mentor to countless numbers of people who came into the system wanting to make a difference, but without fully understanding how to effect change. I am one of those people that she helped to groom and support. She remains a "trusted" friend, ally, and knowledgeable professional who many of us turn to for advice and guidance. She is now serving on one of the Department's entrusted Olmstead Committees. We look forward to seeing what transformative, innovative, improved "outcome" recommendations that she and her Committee bring forward and not just for now, but, hopefully, long into the future.

#### **2<sup>nd</sup> Supporting Nomination Statement (258/300 words)**

Caroline Z. Fisher  
Project Director, Monarch  
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Concord, NC 28025  
704-305-9066  
Caroline.Fisher@monarchnc.org

I am pleased to send you this letter of support of your nomination of Pamela Shipman for the Helen C. "Holly" Riddle Distinguished Service Award.

Pam has worked tirelessly since I met her to increase opportunities for people with disabilities, decrease their barriers, and improve the quality of life for others. She has served her community, agency, and state consistently and with honor, dedication, and heart.

I have known Pam since 1989. She was my direct supervisor and mentor for over 12 years when I was with Piedmont Behavioral Healthcare, now Cardinal Innovations Healthcare. I was fortunate to work with her as a provider and was thrilled when she joined Monarch because I knew of all the good work she would continue to accomplish for the people we support and the NC system.

I could write a book on the things I admire about Pam! So much of what I know today came from her teaching, guidance, and being my role model. She has always taken the time to support and encourage me and the values she taught me for working with people are those that I carry with me today. Her knowledge, vision, and effectiveness are unmatched.



Pam has always put the people we support in the forefront of her decisions, and their achievements, health, and success are always her goal. I honestly do not think the North Carolina system, or I personally, would be where we are today if it were not for Pam.

I cannot think of a more deserving person for this distinguished award.

**3<sup>rd</sup> Supporting Nomination Statement (122 / 300 words)**

Annette and Ben Smith  
1104 Imperial Rd  
Cary, NC 27511  
919-280-9944  
Nettersmith@yahoo.com

I would also strongly support Pam's nomination. As Co-Chair of NC DSP WORKFORCE, Pam's valuable and consistent participation is one of the main reasons our group has been recognized as making a difference for DSPs.

Pam has tirelessly educated us on several instrumental topics not only but including funding sources, working with legislators and key providers and drafting not only letters but in some cases assisting our group with a myriad of talking points.

Honestly, if I could describe our group as a 3-legged stool it would be parents, provider/LME staff and Pat (/Pam duo).

Monarch is very fortunate to have someone with the compassion, drive and knowledge that Pam has. We are so fortunate to have her on our DSP team.

**Additional Contacts for Nomination**

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GHA Autism Supports  
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